**SANDESH SRIVASTAV**

# Add : Aya Nagar, Delhi-47

**Mobile No: +91 9911623184**

**E-Mail:** **sandeshsrivastav83@gmail.com**

**Job Objectives:**

* Seeking middle level assignments in the areas of center operations, vehicle maintenance and customer service with an organization of repute.

**Summary of Skills & Experience:**

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* **Over 14+ years** of experience in the areas of Centre Operations, Vehicle Maintenance and Service in Automobile Industry.
* Resourceful at maintaining cordial relationship with customers, ensuring quality and service norms to achieve customer satisfaction and business.
* Handling overall activities of workshop which are related with Service.
* Troubleshoot daily problem of different-different areas like as Warranty related issue, service related issue, and workshop related issue from customer and employee.
* Maintain daily communication with customer’s satisfaction.
* Responsible for total floor activities of Workshop.
* Maintain relationship with customers for their service satisfaction.

**Professional skills:**

* + **Highly organized**, **motivated** and **dedicated** with a positive attitude.

**Educational Qualification:**

* 10TH PASSED FROM B.S.E.B. PATNA
* 12TH PASSED FROM B.I.E.C. PATNA
* B.SC FROM J.P.U CHAPRA, BIHAR
* M.SC FROM J.P.U. CHAPRA, BIHAR

**Professional Qualification:**

* DIPLOMA IN MECHNICAL ENGINEERING FROM KARNATAKA STATE OPEN UNIVERSITY

**Organizational Experience:**

***June’24 – March’25 M/s Cargo motors*** *Service Manager*

 *(****MG Motors****, Gurgaon)*

***Feb’22 – May’24 M/s Ring Road Skoda*** *Service Manager*

 *(****Skoda Group****, Gurgaon)*

***Aug’20 – Jan’22 M/s Frontier Hyundai Asst. Service*** *Manager*

 *(****Hyundai Motors****, Delhi)*

***March’17 – Feb’20 M/s Nimbus Hyundai*** *Warranty In-charge*

 *(****Hyundai Motors****, Ghaziabad)*

***Feb’14 - Feb’17 M/s R.R Automobiles*** *Warranty In-charge*

 *(****M&M Motors,*** *Delhi)*

***May’11 - Jan’14 M/s Altius Automobiles*** *Warranty In-charge*

 *(****Bharat Benz****, Gurgaon)*

**Personal Details:**

Name : Sandesh Srivastav

Fathers Name : Late Gauri Shankar Srivastav

Date of Birth : 01 March 1985

Nationality : Indian

Religion : Hindu

Sex : Male

Language Known : English and Hindi

Marital Status : Married

**Date: *Sandesh Srivastav***

**Place:**