

CAREER OBJECTIVE

To work in creative and challenging environment using cutting edge technologies where I can constantly learn and successfully deliver solutions to encountered problems.

EDUCATIONAL & PROFESSIONAL QUALIFICATION

Degree	Institute/Board	Year of Passing	Division
BCA (Computer)	BU BHOPAL (M.P.)	2011	1 st
12 TH	M.P. BOARD	2008	1 st
10 TH	M.P. BOARD	2006	1 st

COMPUTER SKILLS

- windows 8,10,net surfing
- Microsoft office, Sap, Erp, Online Billing Software Axpos etc.

PROFESSIONAL EXPERIENCE



Allen Solly an initiative of Madura Fashion & Lifestyle, a division of Aditya Birla Fashion and Lifestyle is India's largest and fastest growing branded apparel companies and a premium lifestyle player in the retail sector

Responsible for providing excellent customer service by offering ideas on the selection of clothing and accessories

- Perform responsibilities of cleaning the store to make appear in an appealing and presentable manner
- Responsible for providing knowledge of fabrics and materials to customers
- Handle tasks of preparing and maintaining sales record on a daily basis
- Participate in sales training and programs to enhance sales skills and techniques
- Styled mannequin designs and managed the store front
- Handled merchandising, cleaning, and stocking
- Resolved customer inquiries and conflicts
- Maintained and presented housekeeping standards in all departments and stocked new items
- Trained new hires

Responsible for interacting and communicating with customers on phone or in person to determine and meet their merchandise requirements

- Handle the tasks of coordinating with customer in selecting their wardrobe involving a wide range of patterns and colors
- Perform responsibilities of taking measurement of customer's arms, waist, chests and arms to provide the exact size
- Handle the tasks of handling cash as well as processing payments through credit cards
- Responsible for responding to customer queries and update latest upcoming dress to customers
- Perform the tasks of entering name and phone numbers of potential customers for future reference
- Handle other essential tasks like merchandising, housekeeping and stocking
- Attaching price tags to merchandise on the shop floor.

Retail Sales Associate

- Responsible for floor sets
- Responsible for greeting customers and helping them decide on their needs
- Recommended merchandise based on individual requirements
- Maintained sales records for inventory control Being able to set up strike-points to give shoppers ideas about outfits and clothing styles.
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WORK EXPERIENCE

- Worked with 1 Year US Polo as a CCA, Handling all kind of sales activity and process.
- Worked with 2 Year Hindustan lever for marketing sales Bhopal
- Worked with 2 Year titan watches as a CCA DB City mall Bhopal
- Current working as a senior CCA And System work all kind of store operations still working.

Allen Solly DB City Mall Bhopal.

MAJOR STRENGTHS

- Hard working, Honest, Responsible towards work assigned.
- I am quick in learning from my as well as other's mistakes. I
- am self confident.
- I have a quality of working together in a team.
- I have a time Management Quality.
- I am very punctual.

HOBBIES

- Travelling
- Dancing
- singing
- Listening music
- Work on computer & painting

PERSONAL PROFILE

Name	Rishabh shrivastava
Father's Name	Mr.krishna gopal
Mother's name	Mrs. Kiran shrivastava
Date of Birth	15 sep 1990
Sex	Male
Address	H.No 32/4, Barkhedhi Fatak Bhopal mp
Contact no.	9926724784, 9343292790

DECLARATION

I hereby declare for the authenticity of the above information that is true to the best of my knowledge.

PLACE :- Bhopal

DATE :-

Rishabh shrivastava