

# Prabakar A

Senior Supervisor

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📍 Coimbatore, India

## EDUCATION

### M.B.A | Year 2012

Bharathiyar University  
Coimbatore, Tamil Nadu

### B.Com (CA) | Year 2009

SNR Sons College  
Coimbatore, Tamil Nadu

## SKILLS

- Project Management
- Leadership
- Advanced Excel
- Data Analysis
- Problem Solving
- Recruitment
- Decision Making
- Capacity Planning

## HIGHLIGHTS

### MARCH 2012-APRIL 2025

Received Top Achiever rating for 3 years.

Received A+ rating for 3 years.

Supported Agency employee recruitment.

### JUNE 2019

**Ford | Coimbatore**  
Functional Excellence Award.

### JULY 2012

**Ford | Coimbatore**  
Employee Excellence Award

## CAREER OBJECTIVE

Seeking a challenging position in growth-oriented environment to learn, advance and grow professionally. To contribute Strong Skills, Strength, and knowledge in a reputed company that brings me challenge.

## EXPERIENCE

### Senior Supervisor

#### Ford Motor Private Limited | Coimbatore

MARCH 2012 - APRIL 2025

- Managing 20 members team with high complex markets.
- Delivering above 95% metrics month over month as per SLA.
- Managing projects by interacting with various stakeholders.
- Resource allocation, time log & attendance.
- Trouble shooting issues.
- Ensuring weekly & monthly metrics sent on time to Ford of Europe.
- Maintaining employee performance & provide rating/feedback on regular intervals. (Appraisal & career growth).

### Process Executive

#### Infosys BPO Limited | Chennai

JANUARY 2011 - FEBRUARY 2012

- Maintained General Ledger accounts for Philips Electronics North America Corporation client (PENAC).
- Posting Journal entries, Reconciliation of accounts, consolidated statements & e-mail queries are major tasks.

## PROJECTS

### Time Saving

MARCH 2013

- Timing chart activity was a manual one to identify latest change.
- Excel formulated file helps to identify the recent change for all models.
- Designed and implemented to save 20 hrs. per month.

### Human Resource Management

JULY 2008 - SEPTEMBER 2008

- Samples taken in Cambodia Mills (Unit of NTC).
- Specialization - Job satisfaction
- Team Size - 2

## Roles & Responsibilities

### Company – Ford Motor Private Limited, Coimbatore (Mar 2012 to Apr 2025)

**Client – Ford of Europe**

**Process – Content & Data Management (Digital Marketing)**

**Platform – Central Product Marketing Data & GPRS (Ford Owned)**

- Leading 20 members team with high complex markets.
- Interacting with respective market contact to get the latest Pricelist and order guide for the models to be launched in Europe website.
- Maintaining JIRA tool & daily tracking for the requests and amendments.
- Coordinating with external agency, Oliver team on Image pack for authoring models or any modifications & validating before sending to Market.
- Coordinating with vehicle homologation data for passenger & commercial vehicles.
- Trouble shooting in case of issues identified in CPMD, GForce & GUX platforms.
- Communicating with IT Teams and FoE Product Owners.
- Delivering above 95% metrics on monthly basis as per SLA.
- Publishing the data to live post market approval on FoE launch/agreed date.
- Ensuring weekly reports & monthly metrics sent on time to FoE.
- People management along with daily deliverables.
- Resource Allocation.
- Individual gap assessed & recommended for upskilling or training.

### Company – Infosys BPO Limited, Chennai (Jan 2011 - Feb 2012)

**Client – Philips Electronics North America Corporation (PENAC).**

**Process – General Ledger**

**Platform – SAP (CEP Kernel)**

- Preparing and Posting Journal Entries.
- Vendor Reconciliation.
- Bank Reconciliation.
- General Ledger Vs. Sub Ledger Reconciliation.
- Selling Distribution Billing.
- Interdepartmental Charge out.
- Business Consolidated Statement.
- Answering the queries from Counterparts.
- Sending Memos to Customers.
- Clearing Suspense Accounts.
- Bank Charges Entries.
- Depreciation for Fixed Assets.
- Reclass to Intercompany Accounts.
- Communication with clients & solving e-Mail queries.

## Personal Details

- **Name** : A. Prabakar
- **Age** : 36 years
- **DOB** : 17-Oct-1988
- **Marital Status** : Married
- **Languages Known** : English & Tamil
- **Father's Name** : A. Arumugam M.A
- **Father's Occupation** : Business