Rakshendra Pant

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| **Contact**  #15,KalpanaColony,Church Road,AjayNagar,Chinhat,  Lucknow-226028  +91-7985838874  [pantrakshendra@gmail.com](mailto:pantrakshendra@gmail.com) | **Objective**  Toacquirearewardingandresponsiblepositioninagrowth-oriented company where my experience will be put to best use. |
| **Education**  KUVEMPUUniversity(BSc.IT)–  72%-2016.  NIIT – Diploma in IT - 2008 NIOS-ClassXII–60%-2012  ColvinTaluqdar’s–ClassX- 60% -2002 | **Experience**  ***PRESENTLY WORKING AS A WORKS MANAGER AT ROYAL ENFIELD .(FEB-2019-TILL DATE )***  **CAREER SYNOPSIS**   * Defining the targets in terms of number of job cards, parts business, and labor revenue generation. * Daily tracking PSF Complaints and Focus on **CEI/NPS** customers. * Plan and implement workshop promotional activities along with Managers, SA and Floor Supervisors. * Tracking the target achievement on a weekly basis. * Review with SA, CC team, FLOOR TEAM, SPARE PARTS TEAM, Accidental Manager. * Warranty checklist, claim, Parts sent as per RE norms. * Making sure that all Health and Safety procedures are adhered to. * Daily tracking of deliveries and ensuring adherence to delivery SOPs. * Measure employee satisfaction on quarterly basis.   ***April2016–Feb 2019***  •Manager and Operationss  •AGPOManagementServices  KeyResponsibilitiesinmyworkexperience–   * Teammanagement * Turnaroundtimemanagementforverification * DailyMIS&Tracking * Client&VendorCo-ordination * ManagingBackendSupport * Handlingcustomerquery * Managingbranchaudits |
| **KeySkills**  CustomerExperience TeamManagement  Planning Operations  CrossFunctionalCo-ordination  VendorManagement |  |
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