

SARATH S

MECHANICAL ENGINEER

Phone: +917356946699 | +919847356612

Email: sarathsukeshan.ss@gmail.com

LinkedIn: <http://linkedin.com/in/sarath-s-08a37a15b>

Location: kollam ,kerala

Experienced Mechanical Engineer with 7.2 years of hands-on expertise in mechanical design, product development, and project execution across industrial sectors. Demonstrated success in improving processes and ensuring compliance with engineering standards and safety regulations. Strong analytical skills, team collaboration, and a proactive approach to problem-solving make me a valuable asset in both technical and managerial roles. Seeking to leverage my experience in a challenging engineering environment focused on innovation and quality.

EDUCATION

August 2013 – November 2017

BTech in Mechanical Engineering | University of Kerala, India

First Class

PROFESSIONAL EXPERIENCE

June 2023 (till date)

Senior Service Advisor | LUXON MOTORS PRIVATE LIMITED TATA (Authorized dealership) | Kerala, India

- Customer service: Providing information to customers about services and their needs, and handling customer complaints.
- Scheduling: Booking appointments and managing the service center's schedule and workflow.
- Recommendations: Making recommendations on fixing or trading in a vehicle.
- Warranty protection: Assisting customers with warranty protection.
- Parts: Ensuring parts are obtained in a timely and cost-effective manner.
- Reporting: Submitting reports on job cards, deliveries, payments, and work-in-progress.

July 2019 to June 2023

Service Advisor | SARATHY AUTOCARS pvt ltd MARUTI SUZUKI (Authorized Dealership) | Kerala, India

- Greeting customers: Welcoming customers and directing them to the appropriate mechanics.
- Listening to customers: Listening to customers' concerns about their vehicle and documenting them.
- Diagnosing problems: Using technical knowledge to diagnose problems, which may involve asking questions or performing a visual inspection or road test.
- Recommending repairs: Recommending corrective procedures and preparing repair orders.

October 2018 to April 2019

Mechanical Engineer Trainee | The Kerala Minerals and Metals Ltd | Kerala, India

- Contributed to maintaining and repairing mechanical equipment used in production, monitored processes to ensure efficiency, and promptly addressed any mechanical issues.
- Conducted regular inspections of mechanical components and systems to ensure they met quality standards and specifications.
- Provided support to the Plant Engineer in designing, developing, and testing mechanical systems.
- Participated in various training programs to gain understanding of the company's processes, equipment, and safety protocols, and acquired knowledge in the maintenance of machinery parts such as compressors, oxidizers, heat exchanger, filters, agitators, pumps, different types of valves.

March 2018 to October 2018

Junior QC Engineer | TECHMEX INSPECTION SERVICES & QUALITY CONTROL | Kerala, India

- Quality control: Monitor and audit product quality and production processes to ensure adherence to quality standards.
- Documentation: Record and document results and compare to expected results.
- Root cause analysis: Conduct root cause analysis during an occurrence of issue.
- Reporting: Report issues through bug-tracking system and report test plan status.
- Collaboration: Work with software developers and project support teams.

TECHNICAL QUALIFICATIONS

- **SERVICE QUALIFICATION BRONZE**
Suzuki Service Bronze Advisor
On March 04 2020 by suzuki motor corporation.
- **QA/QC in Mechanical Engineering**
(Welding inspection)Piping/Pipeline Engineering.
- **ASNT Level II CERTIFICATION**
UltrasonicTesting[UT] RadiographicTesting[RT] LiquidPenatrant Testing[LPT]Visual Testing[VT]
Magnetic Particle Testing[MPT] Radiographic Filim Interpretation[RTFI].
- **STED Council CERTIFICATION**
MEP-HVAC DESIGN & Drafting ,Fire Fighting Design.
- **POST Graduation DIPLOMA in OIL& GAS and QUALITY MANAGEMENT** with TuV Rheinland Certification.

PROFESSIONAL ATTRIBUTES

- | | |
|-----------------------------------|---------------------------|
| • Problem Solving | • Project Management |
| • Communication and collaboration | • Technical Documentation |
| • Interpersonal skills | • Continuous Learning |

Languages English, Malayalam, Hindi, Tamil