

## SUSHANT TIWARI

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8228806612

Ghonda, Delhi 110053

### Objective

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My goal as an employee in your business is to work hard, work well in a team, and to make sure my job is done efficiently. I love to meet new people and I work well in teams and that's why I know I would be a great fit for this position.

### Experience

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2024 -

#### **Burger Singh**

RM ( Restaurant Manager)

1. Ensuring Food safety standards are kept intact by taking temperatures at set intervals and putting an action plan in place in case of deviations.
2. 1. Treats all team members fairly and with respect.
3. Resolving customers' questions and grievances in a professional manner.
4. Achive All Target And Sales To My Best.
5. Conducting pre-shift meetings with team members and setting the expectations.

2022 - 2024

#### **Miraj Cinemas**

DM ( Dutty Manager )

1. Treats all team members fairly and with respect.
2. Recognizes team members for demonstrating desired behavior and performance.
3. Provides regular communication to team including goals and results.
4. Source, trains, retains, and develops team members that improve the Guest experience.
5. Maintains appropriate staffing levels to meet business needs.

2020 - 2022

#### **McDonald's India**

CT ( Crew Trainer )

1. Responsible for training crew members for their day-to-day work serving customers, preparing food, keeping restaurants and kitchens clean and tidy and working well as part of a team.
2. Ensuring Food safety standards are kept intact by taking temperatures at set intervals and putting an action plan in place in case of deviations.
3. Conducting pre-shift meetings with team members and setting the expectations.
4. Resolving customers' questions and grievances in a professional manner.
5. Take orders from customers and input their selections into the restaurant's computer systems.

### Education

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2021

#### **Delhi University**

B.A.

2017

#### **BSEB Patna**

12th

2015

#### **BSEB Patna**

10th

### Skills

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\* I can manage all the responsibility in perfect manner regarding to my work field. \* I have active communication skills and listening skills. \* Knowledge of POS and Cashier work. \* Know how to manage a team and work in pressure to achieve target. \* Knowledge of MS-WORD, EXCEL and Basic Computer.

## Languages

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\* English, Hindi

## Additional Information

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Additional Information

Father's Name : Prabhunath Tiwari

Sex : Male

Nationality : Indian

Marital Status : Single

Hobby : Playing games, Traveling