



SAJID ANSARI

Warranty Manager

Bareilly, Uttar Pradesh 9719905085 sajid243502@gmail.com

[Sajid Ansari](#)

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Summary

Experienced Warranty Incharge overseeing warranty claims for BharatBenz vehicles, ensuring compliance with manufacturer standards and timely claim processing. Skilled in assessing warranty eligibility, managing documentation, and collaborating with service teams to expedite approvals. Proven track record in maintaining accurate records, coordinating with manufacturers, and enhancing customer satisfaction through efficient warranty resolution.

Experience

Kataria Trucking
Warranty Manager

April - 2024 Present
Surat, Gujarat

<https://www.bharatbenz.com/dealer/kataria-trucking>

- Evaluated and processed warranty claims, ensuring compliance with BharatBenz guidelines and minimizing rejections.
- Liaised with BharatBenz representatives to obtain approval for warranty claims and negotiate adjustments as needed.
- Conducted regular audits of warranty procedures to uphold dealership and manufacturer standards.
- Provided training and guidance to service teams on warranty claim requirements and processes.

Espirit Trucking Pvt. Ltd.
Warranty Incharge

July - 2023 to April - 2024
Ghaziabad, Uttar Pradesh

<https://www.bharatbenz.com/dealer/espirit-trucking>

- Reviewed and submitted warranty claims to BharatBenz for approval.
- Ensured all claims met BharatBenz standards and guidelines.
- Coordinated with service teams to gather necessary documentation.
- Communicated with BharatBenz to resolve claim issues or questions.
- Tracked and organized records of all warranty claims.
- Trained staff on proper warranty claim procedures and documentation.

Dhingra Trucking Pvt Ltd
Warranty Executive

May - 2022 to May - 2023
Dharuhera Dist. Rewari, Haryana 123106

<https://www.bharatbenz.com/dealer/dhingra-trucking>

- Checked if repairs were covered under warranty and submitted claims for approval.
- Followed up on pending warranty claims to ensure quick processing.
- Coordinated with service teams to gather necessary documentation.
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Gujral Trucking
Warranty Executive & Service Advisor

June 2021 to March 2022
Bareilly, Uttar Pradesh

Dual-role position handling both warranty claim management and customer service coordination to ensure smooth operations and high levels of customer satisfaction in a fast-paced service environment.

Education

Shri Siddhi Vinayak Group Of Institutions
Mechanical engineering
71%

2016-08-10 - 2020-08-13
B. Tech

R.H.Q Inter College, Bareilly
Science
63%

2015-10-08 - 2016-10-08
Intermediate

R.H.Q Inter College, Bareilly
Science
65%

2013-10-08 - 2014-10-08
Highschool

Interests

Playing Cricket

Reading Books