



+91 9497725999

rmair77@gmail.com

Thiruvananthapuram,
KL 695571

SKILLS

- Strategic Planning
- Risk Analysis
- Budget Management
- Staff Management
- Leadership
- Problem Solving
- Decision making
- Adaptability
- Technical Proficiency

EDUCATION AND TRAINING

Post Diploma

Process Control &
Instrumentation

ATI-EPI
Hyderabad,
Andhara Pradesh

RAKHESH ROSHAN .S .R

PROFESSIONAL SUMMARY

To be part of a growing organization that utilizes my talent and creativity while giving me an opportunity to work in a challenging environment and to my knowledge and understanding. 23 years of proficiency in Management, Production, Operation, Administration & Facility Management.

WORK HISTORY

July 2023 - May 2025

Service/ Workshop Manager

SHREYA MOTORS | Thiruvananthapuram, Kerala

- Managing & Monitoring Service team performance & profitability according to P&L statements.
- Negotiating contracts, accruing licenses, purchases & payment with contractors, suppliers & landlords following legal formalities
- Maintaining proper standards & 5S systems in the organization for improving customer orientation & satisfaction level

July 2021 - June 2023

Operations Manager

POOVALLYIL / S.S.V MOTORS | Thiruvananthapuram, Kerala

- Managing & Monitoring Sales, Service & Spares team performance & profitability according to P&L statements.
- Negotiating contracts, accruing licenses, purchases & payment with contractors, suppliers & landlords following legal formalities
- Maintaining proper standards & 3S systems in the organization for improving customer orientation & satisfaction level

November 2018 - June 2021

Service Advisor/ Operations Manager

S3 AUTO CARE | Kannur, Kerala

- Managing & monitoring of Sales teams, Service Centers, Spares & Accessories Centers
- Managing MEP Installations & Civil constructions of new and existing facilities in Kasargode and Kannur districts in Kerala.
- Managing facilities of the organization by proper space and manpower management, procuring and renewal of licenses, insurance and taxes.

Diploma In ECE

MACIT
Thiruvananthapuram,
Kerala

November 2017 - October 2018

Manager Production/ Operations

Geen Connect Technologies | Salem, Tamilnadu

- Managing Production & Service departments according to target time span and maintaining production facility on proper standards.
- Planning of Periodic Maintenance, AMC and Repair works of production and onsite facilities.
- Monitoring & Supporting Internal and external technical teams according to customer feedback by implementing proper corrective measures.

August 2010 - October 2017

Service Advisor/ Workshop supervisor / Showroom Manager

Roshans Motors | Thiruvananthapuram, Kerala

- Managing Sales, Spares & Service Operations according to monthly targets and maintaining proper systems & standards.
- Facility management by Negotiation & Execution of Contracts, Purchases & Payments with Venders and contractors.
- Conducting Sales & Service Promotional activities and Campaigns. Improving the customer retention and satisfaction level by implementing CRM standards & systems.

CERTIFICATIONS

- Completed Silver & Bronze level technical training From Yamaha Technical Training Academy.
- Participated in several product training from Yamaha Motor India at Various YTAs.

LICENSES

- Electrical C-Class Licenses from Kerala Electrical Licenses Authority

Personal Details

DOB	-	01/05/1977
SEX	-	Male
Marital Status	-	Married
Nationality	-	Indian
Languages Known	-	Malayalam, Hindi, English, Tamil