

# Harishankar Barpete

## SERVICE COORDINATOR

**Date of Birth:** 24 Aug 1999

**Address:** - Betul to athner  
road gram kolgaon dist. Betul  
MP (460001)

### PROFESSIONAL SUMMARY

Resourceful Operations Executive with more than 2 years of experience working in domestic positions. Hardworking professional leader skilled in both strategic planning and tactical execution. Experienced in store management, operations, customer support, back office, and development. Talented at building collaborative partnerships and supporting employees in achieving professional success.

### EXPERIENCE

- August 2022 - Now**  
Service & Spare Parts Manager  
**Samarth Group - Bhopal**  
  
I have been appointed as the service coordinator for Kubota mini excavators and New Holland harvesters Samarth Group, a corporation that houses multiple dealerships and dealership distribution ships.  
  
• Coordinate service appointments for Kubota mini excavators and New Holland harvesters and ensure timely maintenance and repairs according to customer needs.  
  
• Serve as the primary point of contact for customers scheduling service appointments, providing updates on repair progress, and addressing any concerns or inquiries related to their Kubota mini excavators.  
  
• Coordinate with the parts department to ensure availability of necessary components and accessories for Kubota excavator repairs, ordering parts as needed and maintaining accurate inventory records.  
  
• Maintain accurate records of service appointments, repairs performed, parts used and customer interaction related to excavator, generating reports as needed to track service performance.

### EDUCATION

- 2022-2024**  
MBA (Banking and Financial management)  
**Bhabha university – Bhopal**
- 2017 - 2021**  
B. Tech (Agriculture engineering)  
**RKDF University - Bhopal**
- 2015 - 2016**  
12<sup>th</sup> PCM  
**Govt.HSS Kolgaon - betul**

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Bhopal

### HOBBIES

- Watching Movies
- Playing cricket

### LANGUAGES

Hindi, English

### SKILLS

- Communication
- Resourceful
- Attention to Details
- Relationship Building Skills
- Store Management
- Problem Solving Skills
- Active Listener
- Database Management
- Software (FDMS, FLMS, QA
- SOFT & XCMG-DBMS)

## TRAINING & CERTIFICATES

- **2018**

Skill development and tractor maintenance

**PMKVY – BARWAI BHOPAL**

- **2020**

Tractor testing and maintenance

**NRFMTTI – Hisar Haryana**

- **2020**

Development of water resources

**Chhindwara (MP)**

- **2025**

SEBI Investor Awareness Test

**(SEBI)**