

Vivekanand Mishra

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Professional Profile –

- Experienced mechanical engineer specializing in maintenance, service, and troubleshooting of plant and machinery. Skilled in optimizing operations, data analysis, and team leadership. Currently managing maintenance at Shakti Equipment Pvt Ltd, with prior service engineering roles at leading companies like Fak Cargo Dynamics Pvt Ltd, and Ram Kripal Singh Construction Pvt Ltd. Expertise includes handling AWP, MHE, and road construction equipment such as excavators and graders.

Career Objective –

- To secure a challenging role in a dynamic organization, contributing to its success while achieving personal and professional growth.

Technical skills –

- Experienced in leading maintenance teams, handling preventive and emergency repairs for a wide range of construction equipment and commercial vehicles (e.g., excavators, graders, pavers, soil compactors, tippers, trailers, ISO tanks, forklifts, AWP, cranes). Skilled in plant and machinery maintenance, tire management, equipment upgrades/modifications, documentation, reporting, spare parts management, and ensuring health and safety compliance. Proficient in vendor and OEM collaboration, real-time data analysis, resource planning, daily team briefings, mentorship, warranty claims, accident settlements, negotiation, customer handling, and dealership management, including complete dealership operations oversight.
- Skilled in using HVI, ERP, CMMS, Google Sheets, Microsoft Excel, and Microsoft Office. Experienced in maintaining equipment and commercial vehicle history sheets. Proficient with fuel monitoring and GPS systems like Intangles and Fleetx. Quick to learn new technologies.

Soft Skills -

- **Summary:** An accomplished professional with an excellent work ethic and strong time management skills. Demonstrates critical thinking, flexibility, and a commitment to continuous learning. Highly goal-oriented with an innovative mindset, and promotes diversity and inclusion in all environments. Possesses effective communication skills, fueled by passion, motivation, and a collaborative spirit, and has planned and coordinated a variety of training programs, workshops, and seminars.
- **Professional Experience:** Successfully led and managed an entire dealership, overseeing operations, plant and machinery team management, and business development initiatives.

Work Experiences –

Shakti Equipment's Private Limited

March 2024 to Till Now

Senior Manager, Maintenance.

Key Responsibilities –

- Handled team leadership, resource management, breakdown handling, communication, and daily team briefings. Focused on performance improvement, machine maintenance (including preventive and emergency repairs), and planning. Managed vendors, purchases, negotiations, and updated records. Oversaw equipment upgrades, modifications, documentation, and spare parts management. Collaborated with OEMs like Manitou and Haulotte, working on equipment such as telehandlers, scissor lifts, boom lifts, vertical masts, and push-arounds, with a focus on continuous improvement and team collaboration.

Fak Cargo Dynamics Private Limited

March 2022 to March 2024

Manager Maintenance.

Key Responsibilities –

Maintenance:

- Lead the maintenance team for scheduled tasks and operational issues.
- Ensure availability of tools, lubricants, and spare parts.
- Analyze real-time machine data and maintenance activities.
- Coordinate with team members, management, and vendors through strong communication.
- Conduct daily briefings and mentor the team on operational challenges.
- Enhance service quality and processes based on performance analysis.
- Maintain ISO tank and commercial vehicle records in Google Sheets and HVI software.
- Manage maintenance for commercial vehicles (TATA, EICHER, MAHINDRA, etc.) and forklifts (Godrej, Toyota).
- Implement tire management systems with major brands.
- Maintain detailed records of maintenance activities and material use.
- Ensure cost-effective maintenance following OEM schedules.
- Optimize tire and battery life and guide operators for longevity.
- Lead the maintenance team to extend vehicle and machinery lifespan.

Purchase:

- Focus on cost optimization, supply chain security, vendor management, quality improvement, technology use, and purchase order preparation.

Documentation:

- Manage vehicle registration, licensing, title transfers, permit compliance, insurance documentation, record-keeping, regulatory compliance, and support fleet management audits.

Customer Handling:

- Interact with customers, coordinate services, resolve issues, collect feedback, educate customers, handle complaints, and provide customer-centric solutions through strong communication and teamwork.

Ram Kripal Singh Private Limited
Mechanical Engineer (P&M)

July 2017 to March 2022

Key Responsibilities -

- The role involves working flexibly within a team, providing support and training to enhance flexible working. Responsibilities include ensuring health and safety compliance, assisting in the training of maintenance staff, and troubleshooting equipment failures to identify root causes. The position also involves performing Maintenance Engineering (MERs) and Management of Change (MOC) requests, analyzing breakdown data to improve machine performance, and assisting in planning maintenance activities, including weekend work and plant shutdowns. The machinery involved includes excavators, concrete pumps, batching plants, and others, with brands like Case, Cat, JCB, and more. The role also includes managing tire systems and maintaining records in ERP for job sheets, service records, and log sheets.

Academic Qualifications:

Degree B.Tech in Mechanical Engineering

- Percentage: 64%
- Board: BPUT, Rourkela
- Year: 2017

12th Grade (Senior Secondary)

- Percentage: 53.4%
- Board: BSEB, Patna
- Year: 2012

10th Grade (Secondary)

- Percentage: 64%
- Board: CBSE, New Delhi
- Year: 2010

Projects :

- Project on Electric Scooter submitted to DRIEMS, Cuttack

Personal Details –

- Mother's Name: Janki Devi
- Father's Name: Shyam Sundar Mishra
- Date of Birth: 10th February 1995
- Permanent Address: At- Pattitola, Kothia, Jhanjharpur, Madhubani, Bihar - 847404
- Current Address: Mumbai, Maharashtra - 421306
- Nationality: Indian
- Gender: Male
- Marital Status: Married

Declaration- I now declare that all the information furnished about me is true to the best of my knowledge and belief.

Place: Mumbai

(VIVEKANAND MISHRA)