

Vijay Kumar

Krishnagiri, Tamil Nadu

vijayk778_tww@indeedemail.com

+91 90476 37142

Dynamic professional with a proven track record at AVTEC Ltd, adept in overseeing production processes and

enhancing service quality. Skilled in MS Office Excel and excelling in complaint resolution, I consistently empower

teams to surpass production targets and achieve high customer satisfaction. My approach integrates rigorous vehicle

assessment with effective documentation, driving operational excellence and customer trust. Detailed Client Service

Associate known for having great organizational skills. Gifted at working with all types of customers. Looking for a

new role where hard work and dedication will be highly valued.

Personal Details

Date of Birth: 1992-07-04

Eligible to work in: India

Highest Career Level: 5+ years experience

Industry: Automobile, Auto Anciliary, Automotive, Production & Manufacturing

Total years of experience: 7

Work Experience

Service adviser

Jailaxmi auto work's and agencies-Krishnagiri, Tamil Nadu

Full-time

January 2022 to March 2025 • Full-time

In the role of being responsible for visiting the customer and explaining the benefits and non-benefits.

Customer data following fc, insurance and job card following and service agreement (AMC)

Gate in (T0) to Gate out (T6) process following, and update to file the documents (Job card reporting and labor

reporting and then workshop reporting)

Maintains the floor, housekeeping, and then allocates vehicles to technicians.

Vehicle inspection after completing the work (PDI) and before delivery to the customer.

Maintains the documents in the role of responsibility.

Store in stock auditing and inventory

Production engineer team leader

AVTEC Ltd ck birla group-Hosur, Tamil Nadu

May 2018 to November 2019

Role: •Supervising the Gearbox assemble and testing

- Material based on monthly production planning
- Reviewed and analysis monthly production planning again target volume
- Maintained monthly shortage report
- Prepared, calibrated and manitored production machinery to maintain optimal production levels and consistently achieve daily target
- Product despatch inspection (PDI) before time to packing •Achieve goal of time shipment by empowering to continued successful

Production engineer apprenticeship

Tenneco automotive Indian Pvt Ltd-Hosur, Tamil Nadu
October 2015 to September 2017

Role: •Shock absorber Assemble and noise test

- Programmable logic controller (PLC) machine operator
- Final inspection and packing

Education

Diploma in Mechanical engineering

Excel polytechnic college-Bhavani, Tamil Nadu
June 2012 to April 2015

Higher Secondary(12th Pass) in Computer science

A.E.S higher secondary school-Krishnagiri, Tamil Nadu
June 2009 to April 2011

Skills / IT Skills

- Ms word , ms Excel (Less than 1 year)

Languages

- Tamil - Native

Additional Information

Grinding machine operator
Drilling machine operator
PLC programming machine operator
Pressing machine operator