

CURRICULUM VITAE

YASHPAL KUMPALA

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OBJECTIVE:

To secure a position within the organization where my knowledge and skills could be utilized for the benefit of the company.

WORK EXPEERIENCE IN GULF

- **2019 – 2024** – Worked as an **Auto Care Forman** at **Woqod Qatar Co.** in **Doha – Qatar**
- **2011 – 2013** - Worked as a **Quality control** at **RM ASIA (GFS) ATC** in **Kabul**.
- **2010 – 2011** - Worked as a **Level-4 technician shop foreman** at **RM Asia (HK) Ltd** **Afghan Project Services (APS)** in **Site Kandahar**.
- **2006 -2010** - Worked as a **Technician in armed vehicle** at **Combat Support Associate (CSA) Kuwait**.

WORK EXPERIENCE IN INDIA

- **2004 – 2006** **Canara Car Care Center**, **Mangalore**, **India**
- **2016-2017** - Worked as a **Relationship Manager** at **Karnataka Agencies Mangalore** (**Mahindra and Mahindra**)
- **2014 – 2016** – Worked as a **Service Advisor** at (**Maruthi Suzuki**) **Bharath Auto Cars** **Mangalore** in **Indian**.

DUTIES AND RESPONSIBILITIES:

- Manage large amounts of incoming phone calls.
- Generate sales leads.
- Identify and assess customers' needs to achieve satisfaction.
- Build sustainable relationships and trust with customer accounts through open and interactive communication.
- Inspect vehicle engine and mechanical/electrical components to diagnose issues accurately.
- Inspect vehicle computer and electronic systems to repair, maintain and upgrade
- Conduct routine maintenance work (replacing fluids, lubricating parts etc.) aiming to vehicle functionality and longevity.
- Schedule future maintenance sessions and advice motorists on good vehicle use.
- Repair or replace broken or dysfunctional parts and fix issues (e.g. leaks).
- Provide accurate estimates (cost, time, effort) for a repair or maintenance job.
- Keep logs on work and issues.
- Maintain equipment and tools in good condition.

MECHANIC:

Gained experience in mechanic works, trouble shooting and maintenance in all kinds of light vehicles. Service of Engine, repair suspension, brakes systems, all kinds of electrical works, gear box assembling and dismantling and repairing of steering system.

EDUCATIONAL QUALIFICATIONS:

- 2002 – 2004 I T I in Automobile
- 2001 Secondary School Leaving Certificate

OTHER SKILLS

- Good typing speed and fluent in English.
- Proficient in Computer operations.
- Excellent physical condition and health

LANGUAGES KNOWN:

- Arabic, English, Hindi, Kannada and Malayalam

PERSONAL INFORMATIONS

Date of birth	:	17 May 1984
Nationality	:	Indian
Sex	:	Male
Marital Status	:	Married
Passport No	:	U0738918
Date of Issue	:	16/12/2019
Date of expiry	:	15/12/2029

<u>PERMANENT ADDRESS</u>	:	S.S.COMPOUND, NEAR HIGHER PRIMARY SCHOOL, KUMPALA, KARNATAKA – 575 022 –INDIA
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DECLARATION:

I do hereby certify that the above information is true and correct with the best of my knowledge.

YASHPAL KUMPALA