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Ampalloor Veedu, Ezhukone
P.O, Kollam

TRAINING EXPERIENCE

- QA/QC (Mechanical)**
Gasline Quality and Inspection
Services, Kayamkulam — 2019
- Diploma in Mechanical Engineering**
Sree Narayana Polytechnic
College, Kottiyam — 2016-2019
- Technical High School Leaving
Certificoate (THSLC)**
Technical High School, Ezhukone

PROJECT

Air Conditioner Using Peltier Module

Developed an eco-friendly air conditioning system replacing harmful refrigerants with thermoelectric modules (Peltier effect) to combat global warming.

BHOOMI NATH P

SUMMARY

Highly motivated and reliable Mechanical Engineering Diploma holder with hands-on experience in automotive service operations, warranty coordination, and workshop management. Proven ability to lead service teams, handle customer relations, and manage service processes efficiently. Skilled in AutoCAD, Microsoft Office tools, and adept at working under pressure. Committed to delivering high-quality service and contributing to organizational growth while continuously enhancing personal expertise.

KEY SKILLS

AutoCAD

Hardworking

Microsoft Office Suite

Trustworthy, Punctual

Team Leadership

Emergency Situation
Handling

EXPERIENCE

Service In-Charge

Panachamoottil Honda

10/2023– 03/2025 kerala

- Supervised daily service department operations, ensuring smooth workflow and timely vehicle delivery.
- Coordinated job allocations, monitored service quality, and handled customer interactions to resolve issues efficiently.
- Conducted regular team meetings to review performance and implement process improvements.
- Managed service records, inventory control, and ensured adherence to company service standards.
- Fostered a customer-focused environment, achieving high levels of customer satisfaction and loyalty.

Warranty Co-ordinator

Sarathy Auto Cars

12/2021 – 05/2023 kerala

- Managed and processed vehicle warranty claims in line with manufacturer policies and guidelines.
- Maintained accurate records of claims, approvals, and rejections, ensuring timely submission and settlement.
- Coordinated between customers, service advisors, and technical teams to verify and validate warranty issues.
- Conducted audits of service records to ensure compliance with warranty procedures.
- Provided prompt resolutions to customer warranty concerns, enhancing overall service satisfaction.

TRAINING EXPERIENCE

- Industrial Training | Fertilisers and Chemicals Travancore Ltd (FACT) — May 2018 to July 2018
- Industrial Training | Sharptanks and Structural Pvt. Ltd, Tarapur — 45 Days

LANGUAGES

- Malayalam (Fluent)
- English (Fluent)

KEY SKILLS

I hereby declare that the above-mentioned information is true and correct to the best of my knowledge and belief. I take full responsibility for the accuracy of the particulars mentioned in this resume.

Place: Kollam

Bhoomi Nath P