

# Mohanraj Anguraj



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## PROFILE

Dynamic and results-driven professional with a comprehensive background in development, operations, marketing, team building, transitions, migrations, business analysis, audits, and contract finance management. Adept at driving strategic initiatives, optimizing workflows, and fostering cross-functional collaboration to support organizational goals. Known for delivering sustainable growth, ensuring compliance, and enhancing operational efficiency through a versatile and analytical approach. Ready to contribute meaningfully to a forward-thinking organization's success.

## EDUCATION

**Bachelor of Science**  
Bharathiyar University  
2007 | Coimbatore, Tamil Nadu, India  
Computer Science

## PROFESSIONAL EXPERIENCE

### Tata Consultancy Services

Contract Finance Manager

Apr'2024 – Feb'2025 | Chennai, India

A critical role in ensuring the financial health and compliance of contracts within the domain consisting of contract parameters like Contract Management, Technology integration, Artificial Intelligence & Automation viability, Financial Planning & Analysis, Billing Rates Negotiation, Contractual Insurance, Revenue & Billing Management, Compliance & Risk Management, Stakeholder Collaboration, Reporting and Documentation, Renewal of Parent & Child Contracts, Process Improvements, etc...

### Tata Consultancy Services

Project Delivery Manager

Nov'2023 – Mar'2024 | Chennai, India

- Managed organisational resources to meet administrative and operational needs whilst adhering to budgetary guidelines and meeting quality and schedule demands
- Investigated issues impacting organisational operations and service delivery to understand root causes, prepare detailed reports and recommend corrective actions
- Coordinated strategic plans for administrative services management and optimisation to best use available resources
- Spearheaded the migration of company data to cloud-based storage solution facilitating remote access and collaboration

### Tata Consultancy Services

Business Analyst

Dec'2020 – Oct'2023 | Coimbatore, India

- Interacted with internal customers to understand business needs and translate into requirements and project scope
- Provided technical support for troubleshooting analytics and reporting issues
- Implemented business intelligence solutions to increase operational efficiency
- Optimized data access and storage to improve performance of analytics systems
- Developed and implemented data governance policies and procedures
- Generated standard and custom reports to provide insights into business performance
- Collaborated with stakeholders to identify business needs and data sources

### Tata Consultancy Services

Project Delivery Manager

Nov'2015 – Nov'2020 | Ahmedabad, India



## LANGUAGES

### English



IELTS Certification from British Council on 2011 with a Band of 7.0

### Hindi



### Tamil



## SKILLS

- Project Management
- Delivery Management
- Business Analysis
- Auditing
- Transition Management
- Resource Management
- Budgetting and Finances
- Contract Management
- Vendor Management



## BUSINESS CERTIFICATE

### Certificates

- BDA - Domain Advisory BFSi Retail Banking
- Business Analysis Advanced
- Cert in IFRS – 17 Insurance Contracts Overview
- Certificate in Finance Domain
- Domain Advisory BFSi Retail Banking
- Environment Health & Safety
- Foundation Certificate - BFS Domain
- Growth & Transformation – Awareness
- LBC - Arrow Curriculum
- Statistics and Analytics Foundation
- Lean Six Sigma
- Green Belt
- Service Now
- JIRA
- Agile Project Management
- Scrum Master Foundation
- Robotic Process Automation
- Contextual Master

Managed 550 plus associates for the business, spreaded across 6 locations in India with managerial cadres covering the span which excludes, 5 Assistant Managers, 20 Team Leaders, 02 Technical Writers and 02 Automation Experts for 3 different customers in the account Citibank, North America

- Developed and introduced IT strategies to improve operational efficiency
- Assessed and analyzed customer requirements to develop effective IT project plans
- Monitored and tracked project progress to support timely completion
- Identified and implemented cost-saving measures in IT projects
- Negotiated and managed project budgets to meet goals

### Serco Global Services

Team Leader - Project Mgmt.

Mar'2012 – Oct'2015 | Chennai, India

- Managed projects from procurement to commission
- Planned, designed, and scheduled phases for large projects
- Identified plans and resources required to meet project goals and objectives
- Met project deadlines without sacrificing build quality or workplace safety
- Provided detailed project status updates to stakeholders and executive management
- Provided detailed technical and operational direction in project challenges, consistently meeting deliverables according to deadlines
- Proved successful working within tight deadlines and a fast-paced environment

### Williams Lea Private Limited

Team Leader - Service Delivery

Feb'2012 – Mar'2013 | Chennai, India

- Provided reporting for forecast analysis and ad-hoc reporting in support of decision-making
- Evaluated staff performance and provided coaching to address inefficiencies
- Evaluated customer needs and feedback to drive product and service improvements
- Conducted regular reviews of operations and identified areas for improvement
- Educated staff on organizational mission and goals to help employees achieve success
- Created and managed project plans, timelines and budgets
- Helped meet changing demands by recommending improvements to business systems or procedures

### Tata Consultancy Services

Senior Quality Analyst - Payments

Oct'2007 – Sep'2011 | Chennai, India

## AWARDS

### **TCS Contextual Master**

Tata Consultancy Services

May'2020

Awarded for enabling daily BAU during covid within 5 business days for all the businesses managed

### **TCS Soldier Award**

Tata Consultancy Services

May'2020

Awarded for enabling desktops and laptops delivered to the employees residences, achieved in collaboration with TCS Admin and Asset Dept.

### **Best Delivery Manager Award**

Tata Consultancy Services

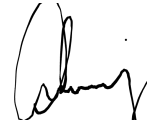
Oct'2019

Awarded for the achievement of 100% of Customer Satisfaction Scores for all the 05 businesses handled for the financial year

- Developed and maintained quality assurance procedure documentation
- Provided regular updates to team leadership on quality metrics by communicating consistency problems or production deficiencies
- Analyzed quality and performance data to support operational decision-making
- Recorded findings of inspection process, collaborating with quality team to implement corrective actions
- Completed supporting documentation for testing procedures, data capture forms, equipment logbooks and inventory forms
- Liaised between quality control and other departments and contractors, providing project updates and consultation

## DECLARATION

I, hereby declare that the information provided above is true and correct to the best of my knowledge and belief. I take full responsibility for the accuracy of the particulars mentioned in this resume.



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**Mohanraj Anguraj**  
Coimbatore