



DENNY P.J

SERVICE ADVISOR
7559955973

OBJECTIVE

I am pursuing a position in the automotive field where I can utilise and build upon my current knowledge of modern automotive manufacturing and engineering.

SKILLS

Proficient at an assortment of customer service tasks.

Excellent communications skills

Able to narrow scope of vehicle issues based on customer descriptions

Adept at handling customer complaints in a professional, efficient manner

EXPERIENCE

SERVICE ADVISOR • ARYA BHANGY HONDA • 2022 MAR –2023 MAY

Answering customer questions, scheduling appointments and helping the customer determine what services they need based on vehicle maintenance issues.

SERVICE ADVISOR • VENUS TVS • 2023 JUNE – 2023 NOVEMBER

Answering customer questions, scheduling appointments and helping the customer determine what services they may need based on vehicle maintenance issues

SERVICE IN-CHARGE • ARYA BHANGY HONDA • 2023 NOV –

Efficiently managing the service department, ensuring high-quality customer service and timely bike deliveries. Supervised the technicians, maintained inventory, and adhered to manufacturer guidelines while resolving customer queries and ensuring operational excellence.

EDUCATION

DIPLOMA • AUTOMOBILE ENGINEERING
Matha College of Technology

PROJECTS

Arduino-based collision detection & warning system.