



# TANISHQ VERMA

HOSPITALITY  
MANAGEMENT

## PERSONAL INFORMATION

+91-8375909063

tanishqverma400@gmail.com

DATE OF BIRTH: 08 JUNE 2003

FATHER'S NAME: Sh. Prashant Verma

F-2/9, 1st Floor, Sector-16,  
Rohini, New Delhi.

## SKILLS

- Leadership Skill
- Multitasking
- Patience
- Customer Handling
- Good Communication
- MS Office, PowerPoint, Excel

## Experience

### STUDENT INTERN

Grand Hayatt Hotel, Kochi, Kerala

12 December 2022 - 07 April 2023

- **Front Office:** Handled guest inquiries to ensure seamless customer service.
- **Food And Beverage Services:** Delivered exceptional table service, supported banquet setups, and ensured adherence to food safety standards.
- Collaborated across departments to enhance guest satisfaction and operational efficiency.

### TRAINEE CAPTAIN

Jiraffe Airport Outlet, Bangalore

July 2024 - September 2024

- Coordinated with team-mates to maintain stable workflow during peak hours.
- Addressed customers concerns promptly, enhancing satisfaction and loyalty

### F&B ASSISTANT

Crowne Plaza. Rohini, New Delhi

October 2024 - Present

- Provided exception guest service by addressing customers' needs.
- Handled guests' complaints professionally, ensuring satisfaction.

## Education

### SECONDARY EDUCATION (CLASS X)

White Leaf Public School  
2017

### HIGHER - SECONDARY EDUCATION (CLASS XII)

National Institute of Open Schooling  
2021

### BACHELOR OF HOTEL MANAGEMENT

IHM Mumbai  
2021-24