

NOUFAL NOUSHAD

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📍: Chirayil(H), Kottayam, Kerala.

Date of Birth : 09/26/2000

Gender : Male

Marital Status : Single

Nationality : India

SUMMARY

- Dynamic Service Advisor with a proven track record at MAIJO MOTO MARUTHI SUZUKI, excelling in customer service and technical communication. Adept at managing customer inquiries and providing accurate repair estimates, I thrive in fast-paced environments, ensuring customer satisfaction and operational efficiency. Passionate about enhancing service experiences and fostering team collaboration.
- Resourceful Technical Apprentice at FACT{Fertilizers And Chemicals Travancore Limited known for high productivity and efficient task completion. Skilled in troubleshooting, software development, and network maintenance. Excel at problem-solving, time management, and teamwork, ensuring successful project n outcomes through effective collaboration and technical acumen.

WORK EXPERIENCE

February 2023 - February 2024 **APPRENTICE TRAINEE**
FACT[FERTILIZERS AND CHEMICALS TRAVANCORE LIMITED] KOCHI, KERALA

- Monitored equipment performance and conducted routine maintenance checks.
- Collaborated with team members to ensure adherence to safety protocols.
- Participated in training sessions to enhance technical skills and knowledge.
- Communicated with supervisors regarding workflow issues and equipment needs.
- Coordinated repair and maintenance plans with co-workers and supervisors ahead of scheduled projects.

August 2024 - February 2025 **ADVISOR**
MAIJO MOTO MARUTHI SUZUKI KOCHI, Kerala

- Assisted customers with inquiries and vehicle service needs.
- Scheduled appointments for vehicle maintenance and repairs.
- Coordinated communication between customers and technicians.
- Provided detailed information on service packages and promotions.
- Managed customer records using dealership management software.
- Ensured a clean and organized service area for customer visits.
- Supported team members in daily operational tasks as needed.
- Followed up with customers post-service to gather feedback.
- Promptly responded to customer inquiries via phone, email or in person.
- Provided accurate estimates of repair costs, labor times and parts prices to customers.

EDUCATION

June 2019 -
August 2025

**MECHANICAL ENGINEERING - MGM POLYTECHNIC COLLEGE
PAMPAKUDA ERNAKULAM**

Diploma

ERNAKULAM,
KERALA.

April 2018 -
April 2019

SCIENCE - KPMHSS
HIGHER SECONDARY EDUCATION

ERNAKULAM,
KERALA.

June 2016 -
April 2017

SSLC - SNDPHSS ,UDAYAMPEROOR
SSLC

ERNAKULAM, Kerala.

SKILLS

Maintenance

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Documentaion

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Adaptibility

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And

Vaibration

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Reporting

Analysis

Equipment

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Maintainance

HOBBIES

Watching And Playing Football

Watching Filims