

SUNIL KUMAR

Senior Sales Executive

Contact

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Skills

- Business growth initiatives
- Customer Relationship Management
- Skilled in utilizing CRM software
- Collaborative negotiation techniques
- Expertise in product features and benefits
- Achievement-focused strategy
- Strategic issue analysis

Skilled in building customer relationships and understanding customer needs. Strong communication and interpersonal skills for providing superior customer service.

Self-motivated outside sales professional experienced in both technical and non-technical, fast-paced team environments. Relationship building and closing expert.

Work History

2021-09 -Current

Senior Sales Executive

BMW Motorrad (Lutyens Motorrad), Naraina, New Delhi

- Found new customers through cold calling, referrals, and social media.
- Managed walk-in and online leads, followed up regularly to convert into sales.
- Explained product features, financing options, and after-sales services.
- Coordinated with the marketing team to support promotions and events.
- Achieved monthly and yearly sales targets consistently.
- Handled customer queries, complaints, and ensured satisfaction at all stages.

2018-04 -2021-09

Brand Champ

Royal Enfield (EssAar Motors), Kotla Mubarakpur, New Delhi

- Promoted Royal Enfield motorcycles and accessories in the local market.
- Conducted test rides, customer demos, and detailed product presentations.
- Built and maintained strong relationships with customers and local biking groups.
- Organized and supported local customer rides, events, and meet-ups to boost community engagement.
- Worked closely with the finance team to help customers with loan and insurance processes.
- Generated leads through field visits, showroom walk-ins, and digital enquiries.
- Met monthly sales targets consistently through proactive follow-up and closing techniques.
- Provided support on documentation, registration,

 Cross-functional team support

Personal Details

Date of Birth: 05/05/1996

Languages

English

Hindi

Punjabi

- and delivery processes.
- Handled post-sales customer service and addressed queries or concerns quickly.

2016-02 -2018-04

Diploma Engineer Trainee (Sales And Purchase)

Global Autotech, Greater Noida, India

- Assisted in sales and purchase operations for automotive components.
- Coordinated with suppliers for material procurement, price negotiation, and timely delivery.
- Maintained records of purchase orders, vendor details, and stock levels.
- Supported the sales team in preparing quotations and order follow-ups.
- Worked with the accounts team on billing, payments, and documentation.
- Helped monitor inventory movement to ensure production requirements were met.
- Interacted with vendors and customers for order status updates and issue resolution.

Education

2017-01 **12th: English**National Open School

2015-01 **Diploma**

Jodhpur National University

2012-01 **10th**: **English**

Kendriya Vidyalaya

Certifications

2014-03 Airports Authority Of India - Electrical & Mechanical Systems (EURO-II & MPFI SYSTEMS)

2023-08 Maruti Suzuki (Bagga Link Motors Ltd) - Industrial

Workshop Training