

# SOURABH URKUDE

Raja Talab, Raipur, Chhattisgarh - 492001

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## CAREER OBJECTIVE

Seeking a challenging position at Tata Motors (Commercial Vehicles) where I can utilize my expertise in warranty management, vehicle maintenance, and service operations to ensure high efficiency, customer satisfaction, and compliance with company standards. I aim to contribute to the company's growth while enhancing my professional skills in a dynamic work environment.

## WORK EXPERIENCE

### Work Manger

Ayv Bafna Motors, Dondi (August 2024 - Present)

- Managing and processing warranty claims for commercial vehicles.
- Ensuring compliance with Tata Motors' warranty policies and service standards.
- Coordinating with service teams to identify and resolve vehicle issues.
- Implementing preventive maintenance strategies to enhance vehicle longevity.
- Leading technical recovery and complex fault analysis for the fleet.

### Warranty In-Charge

Rama MotoCorp, Raipur (October 2021 - August 2024)

- Handled warranty claims processing, approvals, and documentation.
- Ensured smooth coordination between dealers, manufacturers, and customers.
- Conducted analysis of warranty data to improve service efficiency.
- Assisted in training technicians on warranty guidelines and best practices.

## EDUCATION

- B.Tech in Mechanical Engineering - Chhattisgarh Swami Vivekananda Technical University (67.62%)
- HSSC - Chhattisgarh Board of Secondary Education (70.8%)
- HSC - Chhattisgarh Board of Secondary Education (69.67%)

## TECHNICAL & SOFTWARE SKILLS

- Automobile Service & Warranty Handling
- Microsoft Excel, PowerPoint & Tally
- Thermal Power Plant Familiarization
- Basic Programming (Java & C++)

## KEY STRENGTHS

- Strong problem-solving & analytical skills
- Excellent coordination & team management
- Ability to handle high-pressure situations
- Quick adaptability to new technologies & processes

## **LANGUAGES**

English, Hindi, Marathi, Chhattisgarhi

## **PERSONAL DETAILS**

- Date of Birth: 11/06/1996
- Father's Name: Mr. Avinash Urkude
- Address: Aasma city, bilaspur, Chhattisgarh - 495001
- Nationality: Indian

## **DECLARATION**

I hereby declare that the above information is true and correct to the best of my knowledge.

Date: \_\_\_\_\_

Signature: Sourabh Urkude