

Shashank Singh

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Career Objective

To contribute to the growth of the organization with dedication and sincerity. I aim to continuously learn, enhance my skills, and share knowledge through collaborative work to achieve professional excellence.

Educational Qualifications

Qualification	Board/University	Year
B.Com.	Lucknow University	2022
Intermediate	I.S.C. Board	2016
High School	I.C.S.E. Board	2014

Work Experience

- Insurance EDP (Electronic Data Processing) - Beeaar Hyundai

Duration: Since 7th September 2023 – Present

- Managing insurance data operations
- Handling digital records and coordination with insurance teams
- Tele Sales Officer (TSO) - Star Health & Allied Insurance Co. Ltd.

Duration: 1.5 Years

- Client coordination and sales follow-ups
- Promoted health policies and maintained customer satisfaction
- Customer Service Agent (CSA) – HS-18 Process - Outreach First Pvt. Ltd.

Duration: 6 Months

- Assisted customers in resolving queries and delivering quality support
- Customer Care Executive (CCE) – BSNL Process - Aegis Pvt. Ltd.

Duration: 1 Year

- • Handled inbound/outbound calls
- • Provided telecom support services for BSNL

Personal Details

Date of Birth: 19th October 1997

Gender: Male

Father's Name: Mr. Raj Narain Singh

Nationality: Indian

Marital Status: Single

Languages Known: Hindi, English

Declaration

I hereby declare that the information provided above is true to the best of my knowledge.

Place: Lucknow

Date: 18-06-2025