

SARATH MOHAN

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SUMMARY

9 Years of experienced professional with a strong background in Automobile technology-related roles. Proficient in technical support. Skilled in problem-solving and optimizing performance. Capable of managing projects and collaborating effectively with teams. Committed to continuous learning and staying current with industry trends to contribute to organizational success.

SKILLS

- MATLAB
- Simulink
- Data analysis
- Mathematical modeling
- Computer skills
- Vehicle inspection
- Customer service
- Problem solving
- Communication skills
- Time management
- Quality control

EXPERIENCE

- 05/2024 to Current** **Electric Vehicle Design Intern.**
Intellipaath — Bangalore, India
- Created mathematical models of engineering systems, using software such as MATLAB and Simulink, to simulate system behavior under different conditions.
- 11/2020 to Current** **Senior Service Advisor**
AGT Motors — Pathanamthitta, India
- Identified opportunities for upselling services and recommended them to customers accordingly.
 - Resolved customer complaints regarding service issues in a timely manner.
- 01/2017 to 10/2018** **Body Shop Advisor**
Indus Motors pvt.ltd — Pathanamthitta, India
- Managed multiple tasks simultaneously in a fast-paced environment.
 - Conducted comprehensive research and data analysis to support strategic planning and informed decision-making.
- 10/2014 to 12/2016** **Technician**
LEXUS- Saud Bahwan Group, Muscat. — Muscat, Oman
- Diagnosed problems using test equipment such as multimeters, OBD Tools, power supplies.
 - Disassembled dysfunctional machinery to perform root cause analysis

and repairs.

- Managed quality control and maintained high level of customer satisfaction.
- Completed scheduled appointments on time to drive quality service.

04/2012 to 10/2014 Technician

Indus Motors pvt.ltd — Pathanamthitta, India

- Operated specialized diagnostic tools used to identify system faults.
- Disassembled dysfunctional machinery to perform root cause analysis and repairs.
- Replaced defective components or parts as needed.
- Performed routine maintenance on vehicles.
- Coordinated repair and maintenance plans with co-workers and supervisors.
- Managed quality control and maintained high level of customer satisfaction.

EDUCATION AND TRAINING

04/2012

Diploma in Automobile Engineering

New Cape Polytechnic College — Tamilnadu

CERTIFICATIONS

- Completed special diagnostics training at Kochi.
- Completed service advisor bodyshop training at Kun Hyundai, Tamilnadu

LANGUAGES

Malayalam: First Language

English:

B1

Hindi:

B1

Intermediate (B1)

Intermediate (B1)