**KAMLESH NAIR**

**+91-8779697880**

mail to: kamleshnair123@gmail.com

**Career Objective:** To be a part of excellent team of professional experts & pursue a highly challenging career where I can learn & pursue my knowledge.

**ACADEMIC QUALIFICATIONS**

**EDUCATIONAL COURSES:**

* Under Graduation in Arts from Mumbai University.
* Diploma in Automobile Engineering from Mumbai Institute of Management & Technical Studies.
* Computer Course in **Office Automation & Internet.**

**TRAINING ATTENDED :**

* Level 1 training attended in Ford Motors India Ltd. for one month in Chennai.(2001)
* Level 2 training attended in Ford Motors India Ltd. for 15 days.(2001)
* Ford Mondeao training attended in Ford Motors for 15 days.(2002)
* Training attended from Honda Motors (S.A-1, S.A-2 & H-Smart) (2005)
* 2 days attended for ford fiesta (new) general features.(2009)
* Training attended from Skoda India venue S.M -1,S.M -2 AND S.M-3 ( Pune)
* Training attended from Skoda India New Skoda KodaiQ (Pune)
* Training attended from Renault India SM -1 (2019)

**PROFESSIONAL EXPERIENCE** – **Total 18.3years**

* **Organization** : **AUTOHANGAR INDIA PVT LTD (DIVISION OF MERCEDES BENZ)**

# Designation : Workhop Manager

**Period** : December 2021 till May 2024

**Location** : Lower Parel

# Job Description:

* Managing Workshop processes.
* Revenue Maker along with quality.
* Customer concern resolution and conforming satisfaction.
* Analysis of labour.

# Organization : BENCHMARK MOTORS PVT LTD (DIVISION OF RENAULT)

**Designation** : **Service Manager**

**Period** : 19th October 2018 – 17th June 2020

**Location** :Andheri-(Mumbai)

# Job Description:

* Managing After Sales processes
* Heading After Sales Team
* Revenue Maker along with quality
* Customer concern resolution and conforming satisfaction
* Analysis of Spares &labour flow with VAS

# Organization : MANIKANDAN AUTOMOBILE PVT LTD SKODA DIVISION

**Designation** : **Service Manager**

**Period** : 14th June 2016 – 18th May 2018.

**Location** :Kochi(Kerala)

# Job Description:

* Managing After Sales processes
* Heading After Sales Team
* Revenue Maker along with quality
* Customer concern resolution and conforming satisfaction
* Analysis of Spares & labour flow with VAS
* Attending Skoda Mangers Meeting & Training.
* In charge of CSS Rating
* **Organization** : **SHREEJI AUTOWORLD PRIVATE LTD. (FORD)**

# Designation : Service Manager

**Period** : 2009 - 2015

**Location** : Thane (Mumbai)

# Job Description:

* + Revenue Maker along with quality
	+ Managing After Sales processes
	+ Heading all the After Sales Team
	+ Customer concern resolution and conforming satisfaction
	+ Analysis of labour& Spares flow with VAS
	+ Attending Ford Mangers Meeting & Training.
	+ In charge of CSI Rating
* **Organization** : **ICHIBAAN HONDA PVT LTD.**

# Designation : Service Advisor

**Period** : 2003 - 2008

**Location** : Chembur (Mumbai)

# Job Description:

* + Attending customer & confirming satisfaction.
	+ Letters and mailer correspondence of customers.
	+ Throughput Maker.
* **Organization** : **SHAMAN AUTOMOBILES PVT LTD. (FORD)**

# Designation : Senior Mechanic

**Period** : 1999 - 2003

**Location** : Lalbaug (Mumbai)

# Job Description:

* + Diagnosis and Inter communication with the Parent Company.
	+ Handling the unit (6 ).
	+ Working as per time unit under the supervision of Floor in charge.

# PERSONAL DETAILS :-

Nationality : Indian

Religion : Hindu

Date of Birth : 20th October, 1980

Marital Status : Married

Languages known : English, Hindi, Marathi & Malayalam.

Permanent Address : A-31/1:1 Sector 3, Guru Kripa Housing Society,Sanpada- 400 705, Mumbai.

Salary : 78,000/-

# DECLARATION

I do hereby declare that all the above qualifications and information are true and complete to the best of my knowledge.

Place: Yours Faithfully,

Date:

(KAMLESH NAIR)