Rakshendra Pant

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| **Contact**#15,KalpanaColony,Church Road,AjayNagar,Chinhat,Lucknow-226028+91-7985838874pantrakshendra@gmail.com | **Objective**Toacquirearewardingandresponsiblepositioninagrowth-oriented company where my experience will be put to best use. |
| **Education**KUVEMPUUniversity(BSc.IT)–72%-2016.NIIT – Diploma in IT - 2008 NIOS-ClassXII–60%-2012ColvinTaluqdar’s–ClassX- 60% -2002 | **Experience*****PRESENTLY WORKING AS A WORKS MANAGER AT ROYAL ENFIELD .(FEB-2019-TILL DATE )*****CAREER SYNOPSIS*** Defining the targets in terms of number of job cards, parts business, and labor revenue generation.
* Daily tracking PSF Complaints and Focus on **CEI/NPS** customers.
* Plan and implement workshop promotional activities along with Managers, SA and Floor Supervisors.
* Tracking the target achievement on a weekly basis.
* Review with SA, CC team, FLOOR TEAM, SPARE PARTS TEAM, Accidental Manager.
* Warranty checklist, claim, Parts sent as per RE norms.
* Making sure that all Health and Safety procedures are adhered to.
* Daily tracking of deliveries and ensuring adherence to delivery SOPs.
* Measure employee satisfaction on quarterly basis.

***April2016–Feb 2019*** •Manager and Operationss•AGPOManagementServicesKeyResponsibilitiesinmyworkexperience–* Teammanagement
* Turnaroundtimemanagementforverification
* DailyMIS&Tracking
* Client&VendorCo-ordination
* ManagingBackendSupport
* Handlingcustomerquery
* Managingbranchaudits
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| **KeySkills**CustomerExperience TeamManagementPlanning OperationsCrossFunctionalCo-ordinationVendorManagement |  |
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