UJJWAL YADAV

 Mobile: +91-9826295865

 Email: ujjwalyadav121@gmail.com

 Palash Pariser phase 2

 Indore 452010 (M.P)

**CAREER OBJECTIVE**

Dedicated and knowledgeable Mechanical engineer with hands-on experience in automotive training and dealership technical operation. Seeking to leverage technical skills and industry certification to contribute effectively in automotive training and service domain.

**Academics Qualifications**

* Bachelor of technology (B.Tech) in Mechanical Engineering from SAGE UNIVERSITY Indore

 2020-2023

 (CGPA) of 7.71

* Diploma in Mechanical Engineering from Govt. polytechnic collage Sanawad

2015-2018

(CGPA) of 6.78

* Schooling from Vimal convent school (10th )

2015

 73.83%

**Relevant Experience**

**MARUTI SUZUKI INDIA LTD – Technical trainer**

**17 Nov 2023 - present**

* Design and deliver structured training module for dealership technicians and service advisors across multiple region.
* Evaluate training effectiveness through assessment and hands-on workshops.
* Collaborate with product and service teams to align training with the latest technologies and vehicle update.
* Supported SSQS implementation and helped raise dealership service quality.

* **Maruti Authorized dealer – Dealer technical Leader**

**2018-2020**

* Lead the technical team in diagnosing and resolving complex service issues
* Provided frontline technical support and ensured alignment with Maruti Suzuki standards.
* Conducted internal training and mentoring to enhance team efficiency and customer satisfaction.
* Maintained high CSI scores through quality service delivery.

**CORE COMPETENCIES**

* Technical training & coaching
* Vehicle diagnostics & repair
* Dealer operation & support
* Mechanical & Electrical system
* Process improvement
* Team leadership & development

**CERTIFICATION**

* Maruti Suzuki SSQS GOLD pass
* Maruti Suzuki SSQS SILVER pass
* Maruti Suzuki SSQS BRONZE pass

## TECHNICAL TOOLS AND PLATFORMS

* Diagnostic tool (SDT, GTS)
* MS Office (Word, Excel, PowerPoint)

**PERSONAL DETAILS: -**

* Date of birth: 19 SEP 1999
* Gender: Male
* Marital Status: Married
* Father’s name: Mr. Aatmaram Yadav
* Nationality: Indian
* Mobile No.: +91-9826295865
* Language Skills: Hindi, English
* Permanent Address: Palash pariser phase 2 Indore 452010(M.P)

**DECLEARATION**

Hereby Declare that the above given Information is Correct to the best of my knowledge.

**Date:**

**Place: Indore Ujjwal Yadav**