

ShaileshChintamaniJain

Mobile:8200784496

Email:shailesh.jain09@gmail.com



Seeking profile of Service Manager / General Manager Service in Automobile Industry (Passenger Cars) in the fields of After Sales / Customer Support.

Professional Profile

A smart, mature, dynamic and result oriented professional in the automobile service industry with 20 years of extensive experience in Passenger car & Two wheeler workshops. Started the career with a reputed passenger car dealer in Ahmedabad as a technician and rapidly progressed to the level of Service Advisor and then went on to become a Service Manager.

Resourceful at maintaining excellent relationship with workshop customers to ensure highest satisfaction levels by resolving their related critical issues. Skilful at training technicians, monitoring their progress & motivating them to enhance their efficiencies & assist them to deliver quality services to clients. Good relationship management, analytical & communication skills.

Academic Credentials

ITI-Motor Mechanic From NCVT, Ahmedabad in the year 1998

Certifications:

- Training of Service Advisor
 - Basic Training Course
 - Advance Training Course
 - Diagnostic Training Course
 - ENGINE OVERHAUL Training Course
 - Maruti Bronze Master
 - Communication skills & mapping
-

Fields of Experience

- Skilled Technician, Bronze Master
 - Smart and efficient Service Advisor in Passenger car workshop
 - Final inspection & Technical advisor in Automobile passenger car workshop
 - Accessories, Spare parts and VAS sales
 - Supervising and monitoring the performance level of the technicians
 - Management of two-wheeler workshop
 - Customer satisfaction
 - Workshop business development
-

Career Highlights

*Service General Manager at Gokul TVS. From
25/10/2024 to present.*

Earlier

*Service Manager at Bhashkara Automation. (Fiat
dealer) 12/05/2022 to 15/10/2024*

Service Manager at Kataria Motors (TVS dealer):-12/10/2018 to 10/05/2022

Asst. Service Manager at Populer wheelers (I) PVT LTD (Maruti Suzuki) -01/01/2017 to
31/07/2018

Service Manager - Planet Autolines Pvt. Ltd. (Ashok Leyland) -01/01/2015 to 31/12/2017

Service Head - Karnavati Bikes (Royal Enfield) -01/06/2014 to
31/12/2015

Service Manager - Planet Automotive (Hyundai) -01/11/2012 to
31/05/2014.

Asst. Works Manager - Planet Automotive (Hyundai) -
01/10/2010 to 31/10/2012

Service Advisor - Kataria Automobiles (Maruti Suzuki) -01/10/2000 to 30/09/2010

Personal Details

Date of Birth: 18th March, 1983

Gender: Male

MaritalStatus:Married

Address:H-206VaidhehiResidency,B/HSurayamGreensResidency,NewVastraIRTORoad,Vastral.

Ahmedabad-380018.Gujarat-India

Languages Known: English, Gujarati & Hindi

DrivingLicense:ValidM/C,LMVdrivinglicense

Location Preference: Ahmedabad

Thanks&Regards,

Shaileshjain

