

MD NADIM



CONTACT

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West Bengal, 734001

SUMMARY

Dedicated and knowledgeable Service Advisor with half an year of experience providing excellent service to customers. Experienced in working with clients to identify their needs, provide product and service information, and resolving issues. S

PERSONAL DETAILS

- Father's Name : Md Jahangir
- D.O.B. : 21/ 08/ 1999
- Nationality : Indian
- Sex : Male
- Religion : Islam

EDUCATION

- **SILIGURI COLLEGE OF COMMERCE**
B.COM
2018-2021
- **MILTON ENGLISH HIGH SCHOOL**
HIGHER SECONDARY EDUCATION
2016-2018
- **MOUNT VIEW**
SECONDARY EDUCATION

WORKING EXPERIENCE

● HONDA

SERVICE ADVISOR

- Schedule service appointments with customers and technicians
- Provide expert advice and guidance on repair and maintenance options
- Receive customer inquiries and assess vehicle problems
- Ensured customer satisfaction and loyalty through excellent customer service

● SKILLS

- CUSTOMER SERVICE
- VEHICLE INSPECTION
- MAINTAINENCE & REPAIR SCHEDULE
- Diagnostic Skills
- Technical Communication
- Sales Skills
- Time Management
- Vehicle Maintenance Knowledge

● LANGUAGES KNOWN

HINDI
ENGLISH
BENGALI