






# Lojith S

Automotive Service Advisor

## Personal Info

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-  8891111678
-  18th main HAL 2nd stage ,  
Bengaluru, 560008, India
-  Indian
-  04/06/1999

## Education

- Diploma in automobile engineering**  
Hindustan electronic academy Bangalore  
Jul 2017 - Apr 2020

## Skills

Communication

Time Management

Customer Service

Technical Knowledge

Estimator

## Languages

Malayalam

English

Hindi

Tamil

Kannada

## Summary

- Experienced Service Advisor with a strong technical foundation and expertise in managing customer relationships, ensuring exceptional service delivery, and streamlining repair processes. Skilled at interpreting complex vehicle issues and collaborating with technicians to achieve efficient resolutions.

## Work Experience

### Automotive Service Advisor, PPS motors volkswagen service center , Bengaluru

June 2022 - June 2025

- Prepare accurate and detailed repair orders that describe customer concerns, known issues, and likely causes along with services and repairs required.
- Maintain high levels of customer service at all times by taking care of customers' needs.
- Develop and write up repair estimates and keep customers informed of changes.

### Technician, PPS motors volkswagen service center , Bengaluru

March 2022 - June 2022

- Good knowledge about vehicles and it's operations

## Hobbies

- Gaming
- Movies & Tv show

## Training

### Service Advisor Training , Volkswagen Group Academy

September 2024

### Technical Training , Volkswagen Group Academy Bangalore

December 2023