

ILIYAS C

CONTACT

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Coimbatore

EDUCATION

2014-2017

BE MECHANICAL ENGINEERING

- C Abdul hakeem College of engineering and technology

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English
- Tamil
- Hindi
- Urudu

PROFILE

Automotive Service Advisor with 5 years of experience in the Automotive industry. Looking to obtain a position that will allow me to utilize my professional experience, superior customer service skills and knowledge of the automotive industry, with an organization that rewards and expects superior performance.

Self-assured service advisor handles array of responsibilities simultaneously and works well with different personality types. Promoting exceptional skills in customer service and issue resolution.

WORK EXPERIENCE

Jaikrishanaa autosales private limited

Service advisor

2019-2024

- Provided accurate estimates of repair costs, labor times and parts prices to customers.
- Assisted with scheduling appointments for service work to be performed on vehicles.
- Resolved customer complaints in an efficient and courteous manner.
- Ensured that all customer inquiries were handled promptly and accurately.
- Developed strong relationships with customers by providing exceptional customer service.

HOBBIES

Badminton

DECLARATION

I certify that the information provided in this resume is true and accurate to the best of my knowledge