

## RESUME

### **GOPAL BALLA**

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#### **OBJECTIVE**

Aspiring to work in an organization which gives me ample opportunities to apply my skills, to grow and to contribute in the most effective manner by being a key and an effective team player in the field of encouraging and growing industry.

#### **WORK EXPERIENCE:**

**Total Experience – 11+ Years**

**Current Organization – Newpats Inc.** (Remote Job, USA based company) **(3 January 2024 - Present).**

**Designation – Automobile Spare Parts catalogue Team Lead**

#### **My roles and responsibilities:**

- Create parts data using AutoPlus Tool.
- Handling Catalogue Team in India and I assist my team members by sharing my automotive technical Knowledge and providing training to new team members.
- Data is thoroughly checked for quality before being loaded into the system to ensure accuracy and completeness.
- **Web Sourcing:** Searching the specifications, attributes, and information of automotive parts within the supplier websites & OEM sites.
- **Data Classification:** Identify the function of the product according to their usage in the automotive industry and classify the correct product name.
- **Data Enrichment:** Research the necessary or required information about the product once it is classified with the name and mandatorily capturing all the technical details about the product using supplier PIES files/Website and assign Digital Assets.
- **Vehicle Fitment:** Once the technical bulletins are added, assign the vehicle fitment for the product i.e., understating for which all YMM (Year, Make and Model) products fit and assigning them with the appropriate Qualifiers using supplier ACES files/Website. (Ex: Sub model, Body Type, Bed Length, Engine, Litters, Drive Type, Transmission, Position)
- Working on ACES Validation Errors, Overqualified, Underqualified, Application Coverage reports on daily basis.
- **I have visited Turkey - Istanbul to meet the client and undergone Parts Set/Kits Training.**

**Previous Organization – MOTOR Information Systems, Hyderabad (9 September 2019 – 3 January 2024).**

## **4.3 Years**

**Designation – Associate Team Lead (Automobile Data)**

**My roles and responsibilities:**

**Team CLWD (Component Location and Wiring Diagram):**

- Provide comprehensive database and solutions for class 1 – class 8 vehicles.
- Image extraction of each part in a vehicle model from OEM websites using Adobe Photoshop. Give Part description, Caption, Locations, Qualifiers and Assign Motor part number for each part by using Image Mapping Helper Tool (IMHT).
- Gathering all data from various motor data base for respective OEM vehicles and models.
- Prepare Vehicle Config Viewer data for all the models.
- Proficient in Parts image data analysis, transforming and formatting.
- Image Mapping – these extracted images are mapped to the respective Component location as per the respective vehicle and giving Qualifiers.
- Parts mapping into a standardized format of different components of various OEMs in Access using the data from Motor data base, by applying few filters and matching with the main keywords to Map the exact component name for the customers.
- Work on Component location images of all OEM's in North America (BMW, AUDI, Porsche, GMC, Volkswagen, etc.).
- Providing training for new members in the team.
- Supporting team members by providing automobile technical knowledge.
- Carrying out Image mapping and Part Mapping Internal QC of team members work and forward to the Final QC.
- Regular trainings receiving from Troy Team.

## **Diagnosis Technician.**

**Jaguar & Land Rover– (Inline4Motors) pride motors, Hyderabad.**

Joined on 6 August 2013 – 31 August 2019

**6 years**

### **RESPONSIBILITIES:**

- Excellent knowledge of electrical diagnosing and repairing vehicles to manufacturer's specifications.
- In depth knowledge of performing quality repair work in accordance with factory standards.
- Automobile servicing, wheel alignments, wheel balancing, general repairs, engine dismantling & assembling, electrical diagnosis, Vehicle Air condition diagnosis and PDI (pre delivery inspection).
- Handling Vehicle Complaints along with technical service bulletin checks time to time.
- Follow up and carry out recall Campaign, technical for individual vehicles in DDW and JLR Topix.
- Sending parts quality reports and technical assistance reports to the Jaguar & Land Rover Technical assistance team.
- Verification of proper vehicle check lists attached for describing the condition of cases/faults.
- To be Conducting pre-delivery tests for vehicles to ensure defective vehicles do not reach to customers.
- Verify customer's complaint.

- Daily monitoring and analysis of issues found on different Quality Check vehicles and inspection on the workshop.
- Taking Vehicle diagnosis Logs and transferring it to service system and maintaining the records.
- Notified parts electronic controllers are aggregates under warranty replacement complete technical report preparation.
- Co-ordination with Warranty department and Warranty Failure Parts Analysis to dealer end.
- Helping and supporting to the team members while diagnosing the vehicle, when any of major issues related to vehicle Electrical wiring problems specified.
- Daily monitoring of Customer Complaints and then making an action Plan to eliminate it.
- Analysis's all revisit vehicles repeat complaints Daily basis and prepare action plan.
- Maintaining the entire document related to DTS (diagnostic technical service) team.
- Ensured that finished – repaired vehicle is function well for next step.
- Giving daily reports to Senior persons of dept regarding problems faced and solved.
- Ability to learn new concepts & technology within a short span of time.
- Developing and supervising the workshop team organization for achieving their efficiency and productivity for organization.
- Organizing and managing the mechanical equipment resources in workshop organization.

#### **Product Expertise:**

- Undergone **LEVEL 3** training.
- Certified **LEVEL 2 STANDARDS** IN JAGUAR LANDROVER INHOUSE TRAINING.
- Certified **LEVEL 1 STANDARD** IN JAGUAR LANDROVER INHOUSE TRAINING.
- JAGUAR TECHNICIAN INDUCTION TRAINING.
- LANDROVER TECHNICIAN INDUCTION TRAINING.
- DIRECT DEALER WARRANTY SYSTEMS (DDW).
- EPQR (electronic product quality reports), TA (technical assistance).

#### **Technical Skills:**

**Operating Systems:** Windows 2000/XP/7/8/10, Android.

MS Excel

Arbortext editor

Abode PDF Reader

Adobe Photoshop

Adobe Illustration

**Diagnosing Tools:** IDS (Integrated Diagnostic system), SDD (Symptom Driven Diagnostic) and Pathfinder.

**Measuring Tools:** Automotive, Welding, Workshop Equipment operations. Strong Automotive Basics, Vehicle electrical, Vehicle Safety systems, Diagnosing methods.

#### **EDUCATIONAL CREDENTIALS**

##### **B. Tech. (Mechanical engineering)**

Narsimha Reddy Engineering College, J. N. T. University

**Intermediate (MPC)**

Sri Chaitanya College, Alwal, Hyderabad

**S. S. C**

Holy Faith High School, Hyderabad

**RESEARCH & PROJECT TRAINING**

**Mini project:** Design and analysis of sweptback aircraft wing through PRO-E and ANSYS.

**Main Project:**

**Title: An investigation into the Mechanism of Electric Car Parts, Fabrication, Construction & Performance.**

**(Mechtrydan-2k13)**

Electric car is new opportunity for any country and its electric utilities to reduce the consumption of both imported and domestic oil and substitute's abundant fuel such as coal and nuclear power. Rapidly increasing fuel prices and the need to curb greenhouse gas emissions made our project team to develop an electric car (Mechtrydan-2k13) which uses non-polluting parts and constructed with low budget. It took 28 days to complete our project. It was remarkable achievement and was published in SAKSHI NEWS paper on 13-05-2013.

**ACHIEVEMENTS**

- **Level- 1:** Introduction jaguar and land rover.
- **Level-2:** Principle of electrics, measuring skills, Wheel alignment, SDD (Symptom Driven Diagnostic) new user.
- **Level-3:** Undergone level 3 training.
- Have attendant trainings and achieved Jaguar Land Rover level 1 and level 2 certification from JLR INDIA.
- Achieved best technician certification 2015-16,2017-18 and 2018-19.
- Worked on SPG armored vehicle and got appreciation mail from JLR INDIA.

**CAPABILITIES**

- Problem solving logical and analytical skills.
- Ability to work in team.
- Outstanding written and verbal communication skills and good leadership qualities.
- Hardworking, sincere and diligent.
- Responsible, creative and optimistic.

**PERSONAL DETAILS**

**Date of Birth** : 31/03/1991  
**Gender** : Male  
**Father's name** : B.NARSIMHA

**Mother tongue** : Telugu  
**Nationality** : Indian  
**Marital Status** : Married  
**Hobbies** : long drives on bike.  
**Languages** : English, Hindi, Telugu.

I am submitting here with my resume for your perusal consideration for the post of < position vacant> in your organization.

Being Dedicated and focused, I am determined to add value to the organization I work for, through my exceptional knowledge and learning ability. The above credentials along with my enclosed resume make me ideally suitable for a position in your organization. I would appreciate an opportunity for a personal interview.

Thanking you.  
Yours Sincerely

**GOPAL BALLA**