

: CURRICULAMVITAE:

MD ABDUL FERROZ

Hussainipura, Karimnagar.
Telangana, India
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To associate with an organization that gives me an opportunity to show my techno proficient skills, Improve my knowledge with the latest trends and to be a part of the team that works dynamically Towards the growth of the organization.

Experience:

- ❖ Currently working as a **Service Engineer** in **Kusters Engineering India Pvt Ltd.** 01-02-2021 – Till Date.
- ❖ Worked as a **Service Engineer** for Heavy Earth Moving Equipments in **Recon Technologies pvt ltd** Hyderabad.
- ❖ Worked as **Site Supervisor** in **Sky Shade Daylights Pvt ltd** in Hyderabad.

Education:

- Degree B.com from Gitam University.
- Diploma in Mechanical Engineering from Sanjay Gandhi Government Polytechnic.
- Intermediate MPC from Alphores junior college.
- SSC from Vidyadhari High School.

Skills:

- Proficient with Standard Operating and Repairing Techniques.
- Skilled at dismantling and assembling heavy machinery in prescribed manner.
- Ability to identify mechanical, electrical and hydraulic malfunctioning.
- Efficient at performing equipment testing and analyzing the test reports.
- Good Knowledge in computer operating and internet usage.
- Having Good Knowledge in Use of M-PRO & CRM softwares.

Current Responsibilities:

- Provide adequate advice to customers with the help of products and services.
- Provide outstanding solutions to customers regarding service.
- Procure & keep all the essential tools, according to OEM instructions.
- Keep the customers as a genuine after warranty, to achieve the projected targets both service & parts.
- Maintain the history of customer, to provide solution at proper on time.
- Explore feedback and complaints procedures to benefit for organization as well as customers.

Technical Trainings:

- Completed In plant Training at “**Tata Hitachi Construction Machinery**” Kolkata.

Awards/Achievements:

- Recognition of Best Service Engineer 2018-2019

Personal Details:

Date of Birth	:	25 July 1988
Permanent Address	:	hussainipura, karimnagar. Telangana, India.
Linguistics	:	English, Hindi & Telugu
Nationality	::	Indian

Declaration: I hereby declare that all the information mentioned above is true to the best of my knowledge.

Date:

Place: Karimnagar.

(MD ABDUL FEROUZ)