

# Kailas Ganeshrao Deshmane

**Current Address** | Pimpri-Chinchwad, Pune, Maharashtra 411017

**Mobile Number** | (+91) 8208940768/9209148031

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## Career Objective

I have 13 years of experience in the automobile industry. Excellent interpersonal and communication skills. Highly focused on the implementation of customer satisfaction. Intend to build a career with a leading and dedicated company which will help me to explore my potential. to acquire a challenging position where my creativity, management skills and experience can be applied to the new learning experience.

## Work Experience

### | **Current Job** |

➤ **Spinny (Valuedrive Technologies Pvt. Ltd.)** **Feb 2021 To Present**

#### **Service Advisor-Post Sales warranty & paid service**

- Greeting customers and scheduling service appointments
- Asks customers to explain specific vehicle issues
- Writing service orders and descriptions of problems and repairs
- Explaining repairs to customers
- Test-driving vehicles to confirm service repairs

### | **Previous Job** |

➤ **Ishanya Hyundai Pvt. Ltd. authorize Hyundai dealer & service** **21 Nov To Jan 2021**

#### ◆ **Bodyshop supervisor**

- Greeting customers and scheduling service appointments
- Asks customers to explain specific vehicle issues
- Writing service orders and descriptions of problems and repairs
- Explaining repairs to customers
- Test-driving vehicles to confirm service repairs
- Estimating the cost and time needed for repair

#### ◆ **Service advisor**

- Asks customers to explain specific vehicle issues
- Writing service orders and descriptions of problems and repairs
- Explaining repairs to customers
- Test-driving vehicles to confirm service repairs
- Estimating the cost and time needed for repair

➤ **Kothari Autolines Pvt. Ltd. Authorize Honda Car dealer & service** **15 Mar 2018 To Oct 2019**

#### ◆ **Job Controller & quality Incharge**

- Greeting customers and scheduling service appointments
- Asks customers to explain specific vehicle issues
- Diagnose and repair .
- Explaining repairs to customers
- Test-driving vehicles to confirm service repairs
- Estimating the cost and time needed for repairs

**Floor Supervisor**

- Allocation of vehicles to Mechanic
  - Coordination with mechanic and service advisor
  - Assist mechanics in completing repair work
  - Ensure the sourcing of all the parts, spares & consumables required to complete the work
  - Reporting to service manager
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- good knowledge this field. Knowledge engine work, electrical knowledge, engine control module, body control module anti break system, immobilizer system, air bag system module, ipd module front suspension rear suspension, break system, scanning knowledge, body door system knowledge, wheel alignment wheel balancing, fuel injection type bosc delfee, sunroof, automobile industry passengers cars experience
  - 1. Tata company all models all work experience, engine knowledge body knowledge
  - 2. My experience TATA, FIAT, HUNDAI, NISSAN TOYOTA, HONDA, RENAULT
  - 3. Service related other issues some day delivery, work quality,
  - 4 customer joint business with customers satisfaction
  - 5. Break Down attempts, Home visits arrange problem solving skills
  - 6. Listening, patience, problem solving, data analysis, automobile service processes
  - 7. Knowledge of RSA arrange and attending process brake down required condition
  - 8. Remotely Resolution customer question and queries resolved issue 9. Guide to customer products and Vehicle occurred, 10. Big data analysis, all numbers
  - I have experience warranty incharge raise claim follow up inform to advisor claim approved and rejected for information

**Education**

- ❖ **Diploma in Mechanical Engineering**  
[ MSBTE University in Nov 2013 with First Class Pass 67.06% ]
- ❖ HSC in Mechanical Science from S.S.M.M. College, Ghansawangi, Dist. Jalna MH  
[ Chhatrapati Sambhajinagar Bord in Feb 2013 with 47.00 % ]
- ❖ SSC in Technical from M.S.S. High school, Ghansawangi, Dist. Jalna MH  
[ Chhatrapati Sambhajinagar Bord in Mar 2011 with 68.00 % ]

**Skills & Knowledge**

- **Operating Systems** : Ubuntu Linux, Windows 07,10,11
- **Operating Systems** : Electronic part catalogue
- **Operating system** : **Electronic manuel**

- **Software** : CDMS. (Excellon), CRM (Salesforce), AutoNet DMS, MS-Office
- **Computer course** : MS-CIT
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### Personal Details

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|---------------------------|---------------------|--|
| • Full Name               | Married             |  |
| Kailas Ganeshrao Deshmane | • Permanent Address | Gunj bk. Ta. Ghansawangi Di. Jalna                 |
| • Date of Birth           | • Strength          | - Leadership skills, Positive attitude, Ability to |
| 15/06/1992                | hard working.       |  |
| • Gender                  | • Hobbies           | - Listening music playing game watching            |
| Male                      | movie.              |  |
| • Marital Status          | • Language          | Marathi, Hindi, English                            |

### Declaration

I hereby declare that above information is correct to the best of my knowledge.

Date :-

Place :-

Kailas Deshmane