



ASHRAF HUSSAIN LASKAR

SERVICE ADVISOR

Outgoing automotive Service Advisor with 2 Years of Service Experience.

Friendly and Resourceful With Strong listening Skills and the ability to ask the right questions to assist technicians with diagnosis. Effectively builds loyal and long-term relationships with Customers.

EDUCATION

- Completed Diesel Mechanic Engine In Industrial Training Institute From Srikona in the Year 2019
- Completed 12th From Gurucharan College which is Under AHSEC Board
- Completed 10th From New Oxford School which is Under SEBA Board in the year 2017

TECHNICAL QUALIFICATION

Done 14 Months Course in Diploma Office Management in Computer (DOMC) From National Institution Career Academy (NICA)

WORK EXPERIENCE

INFINITY KIA AUTOMOTIVE LLP

Service Advisor

- Coordinating with Customer
- Identified problems and Services by Listening to Customer description of Symptoms, Clarifying the description of problems
- Maintaining positive Relationship with Customer
- Sole responsibility as a problem solver for Customer
- Holding an appointment with identified and Potential Customer
- Explaining the details of a particular product/ Demonstration of a product
- Provide Excellent Customer Service

ACHIEVEMENT

Certified as a Kia Service Advisor

PERSONAL DETAILS

DOB: 20/06/2000

Nationality: India

Gender: Male

Age: 24

DECLARATION

I, Ashraf Hussain Laskar Declare that the Statement Provided above are best to my Knowledge and belief

7086222874

ashruflaskar20@gmail.com

India, Assam

SKILLS

- Customer service
- Knowledge of Automotive industry
- Organisation Skills
- Communication Skills
- Interpersonal Skills
- Repair order Prioritization
- Business Development

INTERESTS

Service

Marketing

Travel

Gym

LANGUAGE

English

Hindi

Bengali