



ASHISH K TRIPATHI

Surveyor

CONTACT

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- Lucknow, UP, 226016

SKILLS

- Marketing Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Hindi (Fluent)

TECH SKILLS

- Auto CAD
- Word, Excel & PPT

EDUCATION

- 2007 - 2011**
DITM (MAHARISHI DAYANAND UNIVERSITY)
B.Tech (Mechanical Engineering)
- 2005 - 2007**
RLB LUCKNOW
12 th (CBSE)
- 2003 - 2005**
RLB LUCKNOW
10 th (CBSE)

PROFILE SUMMARY

Dynamic and dedicated Surveyor with extensive experience (12+ Years) in service management, technical support, and customer relationship management. Demonstrated expertise in handling complex technical issues, managing projects with precision, and leading teams to meet and exceed organizational goals. Known for strong problem-solving abilities, meticulous attention to detail, and a commitment to continuous improvement. Proven track record of delivering high-quality results and ensuring client satisfaction.

WORK EXPERIENCE

- SURVEYOR | JAN 2021 – PRESENT | LUCKNOW**
 - Working under a Licensed Surveyor.
 - Responsibilities include initial surveys, photography, spot surveys, online document verification, and report preparation.
- RELATIONSHIP MANAGER, GOMTI AUTO | NOV 2019 – DEC 2020 | LUCKNOW**
 - Handling all reporting, meeting business parameters, monthly activities, customer meetings, warranty issue resolution, ensuring 100% job card punching, and managing DMS, TEA/CEA, and SDD reporting.
- BODYSHOP MANAGER, AMIT MOTORS | SEPT 2018 – OCT 2019 | FAIZABAD**
 - Managed all accidental repair processes, including inventory and file maintenance, claim intimation, initial surveys, vehicle dismantling, and new part fitment.
- PARENTAL BUSINESS CARE | FEB 2017 – AUG 2018 | LUCKNOW**
 - Took care of family business while father was suffering from paralysis.
- SERVICE ENGINEER, PIAGGIO VEHICLES PVT LTD | SEP 2014 – JAN 2017 | LUCKNOW & GAYA (BIHAR)**
 - Managed all reporting, business parameter completion, monthly activities, manpower training, customer meetings, outlet performance monitoring, warranty and PDI issues, CWI customer monitoring, job card punching through CDMS, retailer visits, competition feedback, PGO's meetings, dealer outlet expansion, and dealer business growth activities.
- ASSISTANT WORKSHOP MANAGER, MAHINDRA & MAHINDRA DEALERSHIP, MOSARAM ENTERPRISES LTD | JUNE 2011 – AUG 2014**
 - Managed CRM processes, manpower training, customer complaints, SAR maintenance, activity conduction, mobile service van monitoring, and revenue generation through various activities.
 - Handled all technical vehicle issues, report generation (TFR, BFR), key programming, test drives, repeat job analysis, manpower training, warranty approvals, and claim procedures.
- FLOOR CONTROLLER (TRAINEE), BEEAR HYUNDAI | JAN 2011 – MAY 2011**