Anshul Meena

# **Automobile QC Expert**



**SKILLS**

Computer Skills Data Entry Quality Control Sales

Eye for Detail

**EDUCATION**

**Bachelor of Arts Delhi University** 2013-16

**AutoCAD Diploma in Mechanical**

**CAD Center**

2014

**Motor Mechanic - Vehicle Industrial Training Institute** 2012 - 2014

**Class XII and X**

**CBSE**

2008-2010

Faridabad, Haryana, India

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**CONTACT ME**

**WORK EXPERIENCE**

Inspection QC Executive Apr 2022 - Present

**Cars24 l Gurugram**

* Validate the data entered by the field executives for physically inspected cars and Own quality control.
* Keep up to date with car specifications, RTO rules, malpractices used in the automobile industry, etc. to achieve accurate and fast QC inspections.
* Escalate/Report/Order re-inspection in case of major issues/mismatch with reported and actual details.
* Achieved best in class QC TAT while maintaining required quality parameters.

Inspection QC Executive

**CarDekho l Gurugram**

# Mar 2021 – Apr 2022

* Verify details using multiple portals and using knowledge of automobiles and correct where required.
* Escalate/Report/Order re-inspection in case of major issues/mismatch with reported and actual details.

Sales Manager

**Hi-Tech Lubrication System l Faridabad**

* Managing sales of automotive products.

# Dec 2020 - Mar 2021

* Managing customer relationships for improving sales and customer satisfaction.

Institutional Sales Executive

**Amrit Auto Ancillaries & Co. l Delhi**

# Mar 2019 - Oct 2019

* Corporate Sales - Responsible for targeting the corporate/Govt. bodies.
* Vendor & Corporate Sales Activation - Promotion campaign with Vendors & Corporate. Formulation of schemes for activities, getting permission for conduct of vendor/corporate events & Coordination with dealer, financier & exchanger for the events.
* Managing relations with the key customers and grievance redressal.

Customer Care Associate

**Intelenet Global Services l Delhi**

# Jan 2017 - May 2017

* Replying promptly, recognizing, and resolving customer complaints.
* Maintaining records of customer interactions, transactions, comments, and complaints. Outbound Sales and Lead generation process.

Technician

**Jai Auto JSB l Delhi**

# Aug 2016 - Jan 2017

* Keeps equipment available for use by inspecting and testing vehicles; completing preventive maintenance such as engine tune-ups, oil changes, tire rotation, and changes, wheel balancing, and replacing ﬁlters.
* Veriﬁes vehicle serviceability by conducting test drives; adjusting controls and systems.
* Maintains vehicle records by recording service and repairs.

Data Entry Operator

**Census of India, Ministry of Home Affairs l Delhi**

# Jan 2012 - Feb 2013

* Compare transit data as seen on the screen and check & correct it for any errors.