Abu Saeed Ismail Sarguroh

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<u>OBJECTIVE</u> To work for an organization where I could utilize my skills and vast experience.

SKILLS PROFILE Excellent leadership with my team, Strong communication with Customer Service and Sales Department. I can properly handle the customer. Time to time and full his requirement every new customers.

EMPLOYMENT HISTORY

- 1) Currently working in Mass Group Construction House, as a Sales Associate since October 2021 till date.
 - a. Handling walking and telephonic customers.
 - b. Showing our sites and explaining Plan details.
 - c. Discussing on offers and Explaining about the loan facilities to the customers.
- 2) Sr. Sales Consultant in MERCEDES-BENZ Shaman Wheels from 1st February 2017 till September 2021.
 - a. Achieve allocated sales targets for new units and exploring other sales opportunities such as service and accessories.
 - b. Work with highest marketing team to support and suggest events to grow customer base.
 - c. Deliver the highest level of customer satisfaction.
 - d. Establish long term relationship with clients to develop a pattern of repeat sales, client loyalty and referrals.

Team Leader : Volkswagen Autobahn

<u>Jan 2013 till Feb 2017</u>

Handling walk in customer with individual Team

Follow up customer regularly date wise

Fixing appointment new customers daily.

Explain the features of cars & Performance

. Updating daily sales reports to sales manager

Ability to achieving target monthly

. checking mails every day& and replying daily

Ability to handle individual team.

Fleet Sales Executive, Diamond Lease Car Rental Dubai United Arab emirates (Group of Habtoor Motors)

November 2003 till

August 2012

Executing Agreements (Opening & Closing) Handling delivery /pick ups.

Following with sales team for prompt results.

Collection of payments from Clients by cheque or pay order Handling issues arising from Accidents(police/Insurance/RTA) Daily reporting & updates to sales manager.

After sales service (most important)

Fixing appointment with new customer for increasing sales Monthly achieving targets.

Sales Representative ,Al Fatah Stationery January 1996-May 2003

Muscat Oman

- . Collation of orders
- . Cash handling.
- . Product Presentation.
- . Satisfying and fulfilling customer needs.
- . Maintain quality standard.
- . Stock inventory.

Languges Known: English Hindi Marathi Gujarat Arabic

Time keeper , Hindustan Lever Limited India Mumbai February 1993-March 1995

Handling income, outgoing time records. Maintain daily updates with HR.

Personal Information

D.O.B: 15 Feb. 1977

Father's Name: Ismail Sarguroh Nationality: India

Valid Driving License: India, U.A.E & Muscat (Light Vehicle)

Qualification:

Bachelor Of Arts (Mumbai University- June-1992)

Professional Qualification:

Ms office Ms Excel

Ms Power point

Ms Out look & internet surfing

ACTIVITIES

Jogging ,Cricket , Music and Traveling