

# ABDUL KALAM

Maintenance Engineer

9127575414 | abdul91892@gmail.com

Languages: English, Hindi, Assamese

## PROFESSIONAL SUMMARY

Dedicated Mechanical Engineer specializing in maintenance operations with hands-on experience in servicing, diagnostics, and workshop coordination. Proven ability to manage customer relationships, streamline repair workflows, and support cross-functional teams. Seeking to contribute technical expertise and problem-solving skills in a Maintenance Engineer role within a growth-oriented organization.

## CORE COMPETENCIES

- Mechanical Maintenance & Troubleshooting
- Workshop Operations
- Service Coordination & Estimation
- CNC Machining (Fanuc, Sinumerik)
- Preventive & Predictive Maintenance
- Customer Relationship Management (CRM)

## EDUCATION

### Girijananda Chowdhury Institute of Management & Technology

B.Tech in Mechanical Engineering

Graduated with 56% aggregate

Key Courses: Boiler Systems, IC Engines, Renewable Energy Systems, Advanced Manufacturing

### Kendriya Vidyalaya

Higher Secondary - Science Stream

Scored 61% aggregate

Subjects: Physics, Chemistry, Mathematics, Computer Science

## PROFESSIONAL EXPERIENCE

### **GoMechanic - Customer Relationship Manager**

April 2022 - Present

- Managed regional workshop operations, emphasizing service continuity and maintenance workflow coordination
- Utilized CRM tools to track service KPIs and partner performance
- Worked closely with workshop technicians to resolve service delays and ensure technical accuracy

### **D.A. Motors (TASS) - Service Advisor**

2020 - 2022

- Diagnosed mechanical issues and coordinated repair plans for passenger vehicles
- Provided accurate maintenance schedules, cost estimates, and service timelines
- Supervised workshop operations to ensure service quality and efficiency

### **Tool Room Training Centre - Intern - CNC Machining**

Summer 2018

- Operated CNC machines (Fanuc, Sinumerik) under industry experts
- Gained hands-on exposure to workshop tools, precision measurements, and safety procedures

## PROJECTS & ACTIVITIES

### **Design and Fabrication of Rocker-Bogie Suspension Mechanism**

- Led the mechanical design of a mobile suspension system for rugged terrains
- Emphasized weight distribution, joint articulation, and material selection in design